



# Changes to your branch

We recently asked your views regarding access in relation to our plans to franchise Wrexham Post Office.

We received one response which raised concerns regarding access within the premises and the lift. We can confirm that WHSmith High Street Ltd. will ensure that there are sufficiently wide, clear aisles and there is adequate space for Post Office customers, including wheelchair users, so they can easily access the Post Office area.

WHSmith have confirmed that the size of the lift meets with all applicable legislation. The lift can carry up to 8 people and can accommodate pushchairs and wheelchairs. If for any reason the lift was out of order, WHSmith would resolve this as quickly as possible to minimise any inconvenience to our customers.

To make the change the branch will need to close at 15:00 on Saturday 16 February 2019 and reopen at 09:00 on Tuesday 19 February 2019.

During this temporary closure period customers can use any convenient branch.

## Alternative Branches

### Hightown Post Office, 49 Kingsmills Road, Hightown, Wrexham, LL13 8NL

#### Opening times:

Monday	08:30 – 18:30
Tuesday	08:30 – 18:30
Wednesday	08:30 – 18:30
Thursday	08:30 – 18:30
Friday	08:30 – 18:30
Saturday	08:30 – 18:30
Sunday	Closed

- **Services**  
A wide range of Post Office services will be available.
- **Access and facilities**  
This branch has a wide automatic door and a ramp with handrails at the entrance. Internally there are low level serving counters and PIN pad.
- **Transport**  
Public transport is available to and from the surrounding area.
- **Route**  
This Post Office service is located approximately 0.6 miles away from Wrexham branch, along varied terrain.

### Rhosddu Post Office, Rhosddu Road, Wrexham, LL11 2NW

#### Opening times:

Monday	07:00 – 22:00
Tuesday	07:00 – 22:00
Wednesday	07:00 – 22:00
Thursday	07:00 – 22:00
Friday	07:00 – 22:00
Saturday	07:00 – 22:00
Sunday	07:00 – 22:00

- **Services**  
A wide range of Post Office services will be available
- **Access and facilities**  
This branch has a wide automatic door and level access at the entrance. Internally there are low level serving counters and PIN pad.
- **Transport**  
Public transport is available to and from the surrounding area.
- **Route**  
This Post Office service is located approximately 0.7 miles away from Wrexham branch, along varied terrain.

To view information about the branch

SCAN HERE:



If you would like this information in Braille, large print or audio call 03452 66 01 15, Textphone 03457 22 33 55 or to see a copy of our Principles of Community Engagement about changes to the Post Office® network, visit our website [postofficeviews.co.uk](http://postofficeviews.co.uk)