



Dear Customer

Woolbrook Post Office®
Previously located at: 12 Woolbrook Road, Sidmouth, EX10 9UU

Local Public Consultation Decision

I'm writing to confirm that we will be proceeding with our proposal to reopen the above Post Office branch at Gilletts Spar, 129 Temple Street, Sidmouth, EX10 9BH on Monday 24 September 2018.

In the main, respondents welcomed the restoration of Post Office services to the local community while other customers expressed concerns around parking at the new premises. This feedback helped me to understand customers' views and to make sure that all such information was taken into account before finalising our plans.

With regards to parking in the area surrounding the new location, it is fair to say that this is a problem faced generally in many locations nationwide. As I am sure you will understand the availability of parking is outside the direct control of Post Office Limited. However, I have reviewed this matter further and can confirm that there is a carpark at the rear of the premises. I am therefore satisfied that parking will continue to be adequate to meet customer demand.

I have carefully considered our original proposal, the feedback received during the public consultation period along with the impact on local residents and the wider community. Having also reviewed pedestrian and vehicular access to the new site, I am confident that the new branch is suitably located and that this new way of offering Post Office services will meet customer needs, whilst helping to provide long term viability and future sustainability for the branch.

Full details of the proposed new service are provided at the end of this letter.

This information is also available on the Post Office Consultation Hub at postofficeviews.co.uk

Thank you for considering our proposal.

Yours faithfully

Dean Morris

Dean Morris
Multiples Account Executive

How to contact us:

postofficeviews.co.uk

comments@postoffice.co.uk

FREEPOST Your Comments

Woolbrook Post Office information sheet															
Address	Gilletts Spar 129 Temple Street Sidmouth EX10 9BH														
Opening hours	<table border="1"> <tbody> <tr> <td>Mon</td> <td>07:00 - 22:00</td> </tr> <tr> <td>Tue</td> <td>07:00 - 22:00</td> </tr> <tr> <td>Wed</td> <td>07:00 - 22:00</td> </tr> <tr> <td>Thu</td> <td>07:00 - 22:00</td> </tr> <tr> <td>Fri</td> <td>07:00 - 22:00</td> </tr> <tr> <td>Sat</td> <td>07:00 - 22:00</td> </tr> <tr> <td>Sun</td> <td>08:00 - 22:00</td> </tr> </tbody> </table>	Mon	07:00 - 22:00	Tue	07:00 - 22:00	Wed	07:00 - 22:00	Thu	07:00 - 22:00	Fri	07:00 - 22:00	Sat	07:00 - 22:00	Sun	08:00 - 22:00
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Distance	600 metres away from the previous branch, along varied terrain.														
Products & Services	The same range of services will continue to be available.														
Accessibility & accessibility works	<p>Access and facilities This premises has a wide door and level access at the entrance.</p> <p>Transport/parking There is a car park at the rear of the premises. There are local buses serving the surrounding area.</p>														
Retail	Convenience store														
Date of Reopening	Monday 24 September 2018														

To get this information in a different format, for example, in larger print, audio or braille call 03452 66 01 15 or Textphone 03457 22 33 55.