



Dear Customer

Woodham Post Office®
2 St Elizabeth Close, Newton Aycliffe, DL5 4UE

Proposed move to new premises & branch modernisation

Following a period of local public consultation, the proposed new operator has decided not to progress their application to operate this branch. Therefore we were unable to proceed with our proposal to move Woodham Post Office to – Woodham Services, Burnhill Way, Newton Aycliffe, DL5 4UU. Subsequently this branch closed temporarily on Thursday 29 March 2018.

I would like to assure you that we are currently investigating the options available which will enable us to reinstate a Post Office service to the local community. In exploring this, it is important that any future service is sustainable for the person operating the service, and for Post Office Limited.

In line with our Code of Practice, any proposed new location would be subject to a further 6-week period of local public consultation.

I would like to thank all customers who took the opportunity to provide us with their comments during the local public consultation period.

Please accept our apologies for any inconvenience this temporary closure may cause. Full details of alternative Post Office services in the area are shown at the end of this letter.

Thank you for considering our proposal.

Yours sincerely

Ian Murphy

Ian Murphy
Area Network Change Manager

How to contact us:

postofficeviews.co.uk

comments@postoffice.co.uk

FREEPOST Your Comments

Alternative branches:

Horndale Post Office

112 Silverdale Place
Newton Aycliffe
DL5 7DZ

Services

The same range of services will continue to be available excluding Euro travel money.

Access and facilities

This branch has a wide door and a small ramp at the entrance.

Opening times

Monday	09:00 -17:30
Tuesday	09:00 -17:30
Wednesday	09:00 -17:30
Thursday	09:00 -17:30
Friday	09:00 -17:30
Saturday	09:00 -12:30

Transport/parking

Parking is available nearby. There are local buses serving the surrounding area.

Route

This Post Office service is located approximately 1.8 miles away from Woodham branch, along varied terrain.

Newton Aycliffe Post Office

60B Beveridge Way
Newton Aycliffe
DL5 4DS

Services

The same range of services will continue to be available with the addition of Car tax, comprehensive range of Travel Money and Passport Check & Send, however excluding National Lottery.

Access and facilities

This branch has a wide door and level access at the entrance.

Opening times

Monday	06:30 – 17:30
Tuesday	06:30 – 17:30
Wednesday	06:30 – 17:30
Thursday	06:30 – 17:30
Friday	06:30 – 17:30
Saturday	06:30 – 17:30
Sunday	08:00 – 11:30

Transport/parking

Parking is available nearby. There is a regular bus service available between Woodham branch and this Post Office service. The nearest bus stop is 100 metres away.

Route

This Post Office service is located approximately 1.3 miles away from Woodham branch, along varied terrain.

To get this information in a different format, for example, in larger print, audio or braille please contact the Customer Helpline on 03452 66 01 15 or Textphone 03457 22 33 55.