

# Wolverton Post Office® Previously located at The Agora Centre, 34-41 Church Street, Milton Keynes, Wolverton, MK12 5LG

### Update on you new branch

We recently asked your views on some key areas about our plans to restore the Post Office service in the local community. We received 16 responses.

## **Key points raised:**

- Parking
- Access and Space inside the new premises

## Response to key points:

### **Parking**

While I have considered the concerns raised about parking in the area surrounding the new location, it is fair to say that this is a problem faced generally in many locations nationwide. As I am sure you will understand the availability of parking spaces is outside the direct control of Post Office Limited and I can confirm time restricted roadside parking is available nearby. I am therefore satisfied that parking at the proposed new branch will continue to meet the needs of customers using the Post Office.

# Access and space inside the new premises

We are mindful of the needs of all our customers including those with mobility issues and the new branch will have a permanent internal ramp installed at the entrance. We have worked closely with our new operator to make sure there is sufficient space for Post Office customers, including wheelchair users, so that they can move around the store and reach the Post Office area easily. Some internal adjustments to fixtures and fittings have been made to accommodate this.

Wolverton Post Office was scheduled to re-open at the new location: 14 Stratford Road, Wolverton MK12 5LJ, on Thursday 24 January 2019. However, due to unforeseen circumstances the re-opening date have been delayed.

The new branch is now schedule to re-open on Friday 8 February 2019.

Please accept out apologies for any inconvenience caused.