



Whiston Post Office®
McColls Retail Group, 3 Windy Arbor Road, Whiston, Prescot, L35 3PA

Your new branch

We recently asked your views on some key areas about our plans to restore the Post Office service in the local community. We received 1 response and welcomed the Post Office. The new branch is planned to open at this store on Friday 25 January 2019 at 13:00.

Key points raised:

- Access

Response to key points:

Access

We are mindful of the needs of all our customers including those with mobility issues. The new premises has a wide automatic door and level access at the entrance. Internally, there will be a hearing loop and space for a wheelchair.

We have worked closely with our new operator to make sure there is sufficient space for Post Office customers, including wheelchair users, so that they can move around the store and reach the Post Office area easily. Some internal adjustments to fixtures and fittings have been made to accommodate this.

We hope that you will enjoy using the new Post Office.

