



## **Upwell Mobile Post Office® Service**

### **Your new branch has opened**

We recently asked your views on some key areas about our plans to restore the Post Office service in the local community of Stow Bridge with the introduction of a permanent Mobile Hosted Outreach service.

We have also made some minor changes to the hours to the current Mobile services at Southery, Walton Highway, Magdalen, Fincham, Narborough, Beachamwell, Gooderstone and Wereham.

At the Post Office we have continually been looking to refresh our network and ensure we meet our customer needs. We can confirm that we have now set up the new Mobile Hosted Outreach service, which is operating in the Oxborough area.

We received 2 responses and this feedback was in support of our plans, as the communities welcomed the restoration of Post Office services to the residents in the local area.

We are pleased to inform you that the above Post Office services commenced on Monday 4 March 2019.

We do understand that for some customers the opening times may be less convenient than for others. However, we do consider that the new opening times reflect customer usage, and will allow us to maintain a Post Office service to the community for the longer term. We will continue to review and monitor service on an on-going basis and should customer usage increase significantly, consideration would be given to adjusting service times accordingly.

We hope that you will enjoy using the new Post Office.

