



Dear Customer

Further to my letter dated 1 May in which I informed you that we were unable to finalise our plans to open a new Post Office branch at Tregle Service Station, Tregle, Camaes Bay, LL67 0DT.

I am pleased to inform you that we have now finalised our plans and the new Post Office branch will open at Tregle Service Station on Tuesday 07 August 2018 at 13:00.

The service will be one of our local style branches with a low-screened, open-plan Post Office service point carefully integrated into the retail counter. Customers will be able to carry out a wide range of Post Office transactions alongside retail purchases. The new service will offer long opening hours, with the Post Office opening hours in line with the retail business.

Details of the opening hours and the key products and services that will be available are provided overleaf. Please feel free to share this information with others who may be interested to hear about the new service. If there are any unforeseen changes which mean these dates change, posters will be displayed in store to let customers know.

We hope that you and the local community will support the Post Office network in your area.

Yours faithfully

Carol Williams

Carol Williams
Network Operations Manager

How to contact us:

comments@postoffice.co.uk

postofficeviews.co.uk

FREEPOST Your Comments

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy

To get this information in a different format, for example, in larger print, audio or braille, please contact the Customer Helpline on 03452 66 01 15 or Textphone 03457 22 33 55.

Post Office opening times & services available	
Mon – Sun 06:00 – 22:00	
Mail	
First & Second Class mail	
Stamps, stamp books (1st class 6 & 12 only, 2nd class 12 only)	
Special stamps (Christmas issue only) & postage labels	
Signed For	
Special Delivery	
Home shopping returns	
Inland small, medium & large parcels	
Express & contract parcels	
British Forces Mail (BFPO)	
International letters & postcards (inc. signed for & Airsure)	
International parcels up to 2kg & printed papers up to 5kg	
Articles for the blind (inland & international)	
Royal Mail redirection service	
Local Collect	
Drop & Go	
Withdrawals, deposits and payments	
Post Office Card Account	
Personal & Business Banking cash withdrawals, deposits & balance enquiries using a card. Also enveloped cheque deposits and barcoded deposit slips.	
Postal orders	
Moneygram	
Bill payments	
Automated bill payments (card or barcoded)	
Key recharging	
Travel	
Pre-order travel money	
Travel insurance referral	
Mobile Top-ups & E vouchers	
Cheques are NOT accepted as a method of payment	
<p>The operator or our Customer Helpline on 03452 66 01 15 will be happy to help you with any queries about product availability or provide you with details of maximum value of transactions. Customers can also shop online at www.postoffice.co.uk</p>	