



**Three Crosses Post Office® branch  
Country Stores, 59 Tirmynydd Road, Three Crosses,  
Swansea, SA4 3PB**

**Your new branch has opened**

We recently asked your views on some key areas about our plans to restore the Post Office service in the local community. We received 11 responses and we opened the branch on Monday 24 September 2018.

**Key points raised:**

- Access into and around the premises

**Response to key points:**

**Access into the new premises**

We are mindful of the needs of all our customers including those with mobility issues. Access will be level with a wide door at the entrance.

**Internal layout**

We have worked closely with our new operator to make sure there is sufficient space for Post Office customers, including wheelchair users, so that they can move around the store and reach the Post Office area easily. Some internal adjustments to fixtures and fittings have been made to accommodate this.

We hope that you will enjoy using the new Post Office.