



Stone Post Office®
5-7 High Street, Stone, ST15 8AJ

Your new branch has opened

We recently asked your views on some key areas about our plans to restore the Post Office service in the local community. We received 10 responses and we opened the branch on Monday 15 October 2018.

Key points raised:

- Parking
- Access into and around the store

Response to key points:

Parking

With regards to parking at the new location, it is fair to say that this is a problem faced generally in many locations nationwide. As I am sure you will understand, matters such as the availability of parking spaces are outside the direct control of Post Office Limited, however there is Pay & Display parking available at the Crown Street Car Park within 150 metres on Crown Street with designated disabled parking.

Access into the new premises

We are mindful of the needs of all our customers including those with mobility issues. There is a wide door at the entrance and the new operator will install a permanent ramp to ease access.

Internal layout

We have worked closely with our new operator to make sure there is sufficient space for Post Office customers, including wheelchair users, so that they can move around the store and reach the Post Office area easily. Some internal adjustments to fixtures and fittings have been made to accommodate this.

We hope that you will enjoy using the new Post Office.