



Your new branch has opened

Heath End Road Post Office
(Previously known as Stockingford Post Office)
Premier - Heath End Road Stores, 227 Heath End Road, Nuneaton, CV10 7HQ

We recently asked your views on some key areas about our plans to restore the Post Office service in the local community. We received 1 response and this feedback was in support of our plans to maintain a Post Office service to the local community. We are delighted to let you know that we opened the branch on Tuesday 22 June 2021, where it is known as Heath End Road Post Office.

Key points raised:

- Space inside the store

Response to key points:

Internal layout

We have worked closely with our new operator to make sure there is sufficient space for Post Office customers, including wheelchair users, so that they can move around the store and reach the Post Office area easily. Some internal adjustments to fixtures and fittings have been made to accommodate this.

Social Distancing

The UK is currently experiencing a public health emergency as a result of the COVID-19 Pandemic and as such, it is critical that we as a business take a range of measures to keep everyone safe. Please be assured that Post Office Ltd has been working hard to follow Government guidelines and we have supplied branches with the Personal Protective Equipment that they require to make branches a safe environment for their customers and staff. Perspex screens and hand sanitiser are in branches along with floor stickers and or posters promoting social distancing. Post Office Ltd will continue to work safely during this pandemic, ensuring as many people as possible visiting our branches comply with social distancing guidelines.

Post Offices are designated an essential service, providing a unique service for a range of necessary activities and we are following the governments guidance on social distancing to support the safety of our staff and customers. As the situation changes, we continue to update staff and customers with practical instructions to allow them to stay safe whilst serving the needs of their communities. We remain committed to providing essential services to our communities whilst keeping our colleagues and customers safe.

We're confident that our Postmasters and their staff are acting in accordance with the official advice and we're doing everything we can to keep our branches open and safe.

We do hope that you will enjoy using the new Post Office.