



## **Your new branch has opened**

### **St Johns Avenue Post Office Co-operative Food Store, 31 Parton Road, Churchdown, Gloucester, GL3 2AB**

We recently asked your views on some key areas about our plans to restore the Post Office service in the local community. We received twenty responses who welcomed the return of the Post Office. We opened the branch on Tuesday 5 September 2023, where it is known as Parton Road Post Office.

#### **Key points raised:**

- Parking
- Access
- Space inside the store

#### **Response to key points:**

##### **Parking**

We are pleased to let you know that there is a dedicated customer car park located at the rear of the store. There will also be a dedicated disabled parking bays outside the new branch.

##### **Access into the new premises**

We are mindful of the needs of all our customers, including those with mobility concerns. The new branch will have level access with wide automatic doors at the entrance. Internally, there will be a hearing loop and space for a wheelchair.

##### **Internal layout**

We have worked closely with our new operator to make sure there is sufficient space for Post Office customers, including wheelchair users, so that they can move around the store and reach the Post Office area easily. Some internal adjustments to fixtures and fittings have been made to accommodate this.

#### **Post Office opening hours**

Monday - Saturday	08:00 – 20:00
Sunday	10:00 – 16:00

We do hope that you will enjoy using the new Post Office.