



Your new branch will soon be opened

South Woodford Post Office
Previously located at: 139 George Lane, London E18 1AL

We recently asked your views on some key areas about our plans to restore the Post Office service in the local community. We received fifteen responses, and your new branch is scheduled to open on Wednesday 29 November 2023 at 13:00.

Key points raised:

- Space inside the store
- Help for visually impaired people

Response to key points:

Space inside the store

We have worked closely with our new operator to make sure there is sufficient space for Post Office customers, including wheelchair users, so that they can move around the store and reach the Post Office area easily. Some internal adjustments to fixtures and fittings have been made to accommodate this.

Help for visually impaired people

As a business, we have worked closely with the Royal National Institute of Blind People (RNIB) to ensure we meet the needs of our sight impaired customers, by providing the appropriate tools to assist them when using Post Office services.

The new operator has confirmed that guide dogs will be allowed in the new branch and there will be clear signage confirming this.

We do hope that you will enjoy using the new Post Office.

Yours sincerely

Mohammed Islam

Mohammed Islam
Network Provision Lead