



## Your new branch has opened

**Ruabon Post Office**  
**Ruabon Discount Stores, New High Street, Ruabon, Wrexham, LL14 6AW**

We recently asked your views on some key areas about our plans to restore the Post Office service in the local community. We received three responses who welcomed the return of the Post Office. The new branch did not open on Friday 11 August at 13:00, as previously advised. We apologise for any inconvenience caused by the delay.

We are pleased to inform you that your new Post Office branch opened at Ruabon Discount Stores, on Tuesday 15 August 2023.

### **Key points raised:**

- Access
- Parking

### **Response to key points:**

#### **Access into the new premises**

We are mindful of the needs of all our customers, including those with mobility concerns, and access will be level with a wide door at the entrance to the new premises. Internally, there will be a hearing loop and space for a wheelchair.

#### **Parking**

There is a shopper's car park on Maes Y Llan Lane, on the road adjacent to the new premises.

#### **Internal layout**

We have worked closely with our new operator to make sure there is sufficient space for Post Office customers, including wheelchair users, so that they can move around the store and reach the Post Office area easily. Some internal adjustments to fixtures and fittings have been made to accommodate this.

Inside the Ruabon Discount Stores, the new branch will be in line with Post Office specifications, making sure there is sufficient lighting and space for the new style local Post Office to operate alongside the retail offer.

### **Post Office opening hours**

<b>Monday - Friday</b>	<b>08:00 – 18:00</b>
<b>Saturday</b>	<b>09:00 – 17:30</b>
<b>Sunday</b>	<b>10:00 – 16:00</b>

We do hope that you will enjoy using the new Post Office.