



Dear Customer

Ripon Mobile Service®
1 Finkle Street, Ripon, HG4 1AA

We have proceeded with our proposal to restore Post Office services to the communities of Cundall, Kewick and Nether Siltan SAS with the introduction of a Mobile service and the changes to the opening hours at Helperby and North Stainley which started operating from week commencing 19 March 2018.

We received 2 individual responses from customers during the consultation period. The main feedback commented on the visiting times of the Mobile services, that it may be insufficient to meet the needs of some customers in the area.

We do understand that for some customers the new opening times may be less convenient than for others and naturally we regret this. However we do consider that the hours for the mobile service will allow us to restore and maintain a service to the communities for the longer term. We will, however, continue to review and monitor service on an on-going basis and should customer usage increase significantly, consideration would be given to adjusting service times accordingly.

In addition to restoring these services, there is also minor changes to the opening times at Kirby Wiske and Kirklington. We have also identified a need for services at Wath and Melmerby and have added these to Ripon mobile van service.

Full details of these services are provided at the end of this letter.

Posters will now be displayed locally to let customers know about this decision.

This information is also available on the Post Office Consultation Hub at postofficeviews.co.uk.




Thank you for considering our proposal.

Yours sincerely

Michael Renshaw

Michael Renshaw
Network Operations Area Manager

How to contact us:

-  postofficeviews.co.uk
-  comments@postoffice.co.uk
-  FREEPOST Your Comments

To get this information in a different format, for example, in larger print, audio or braille please contact the Customer Helpline on 03452 66 01 15 or Textphone 03457 22 33 55.

Details of the new Mobile services:

Cundall Mobile Service

Outside Cundall Lodge Farm
Boroughbridge Road
Cundall
YO61 2RN

New opening times

Wednesday	13:45 - 14:15
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Services

The wide range of services will be available.

Access and facilities

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Transport/parking

Parking available close to the Mobile Van.

Kepwick Mobile Service

Outside Holly House
Kepwick
Thirsk
YO7 2JW

New opening times

Thursday	13:00 - 13:15
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Services

The wide range of services will be available.

Access and facilities

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Transport/parking

Parking available close to the Mobile Van.

Nether Silton SAS Mobile Service

The Gold Cup Inn Car Park
Lead Lane
Nether Silton
YO7 2JZ

New opening times

Thursday	12:30 - 12:45
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Services

The wide range of services will be available.

Access and facilities

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Transport/parking

Parking available close to the Mobile Van.

Details of new opening times at Helperby:

Helperby Mobile Service Helperby Village Hall Main Street Helperby YO61 2NS	New Opening times	
	Monday	12:30 – 14:00
	Wednesday	14:30 – 15:30

Details of new opening times at North Stainley:

North Stainley Mobile Service Q8 North Stainley Service Station Ripon HG4 3HT	New Opening times	
	Monday	11:00 – 12:00

Details of minor changes at Kirby Wiske:

Kirby Wiske Mobile Service The Village Hall Kirby Wiske YO7 4ER	New Opening times	
	Wednesday	12:30 – 13:15
	Thursday	13:45 – 14:30

Details of minor changes at Kirklington:

Kirklington Mobile Service Village Hall Car Park The Green Kirklington DL8 2NB	New Opening times	
	Tuesday	14:15 – 15:15
	Thursday	14:45 – 15:15

Details of the service at new locations:

Wath Mobile Service

Near Samwaies Hall
Main Street
Ripon
HG4 5ET

Opening times

Friday	10:25 – 11:25
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Services

The wide range of services will be available.

Access and facilities

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Transport/parking

Parking available close to the Mobile Van.

Melmerby Mobile Service

The George & Dragon Inn Car Park
Main Street
Melmerby
Ripon
HG4 5HA

Opening times

Friday	11:30 – 12:30
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Services

The wide range of services will be available.

Access and facilities

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Transport/parking

Parking available close to the Mobile Van.
