



Potter's Cross Hosted Outreach Post Office Service

We recently asked your views on some key areas about our plans to restore the Post Office service to the local community in Claverley.

We received two responses and we restored a permanent Hosted Outreach Post Office service in Claverley.

We have also opened a temporary Hosted Outreach Post Office service in Cookley, whilst we continue to seek a permanent solution.

To accommodate the new Hosted Outreach Post Office services in Claverley and Cookley, we have made some changes to the opening hours of the Post Office service at Alveley

These changes took effect on Tuesday 19 October 2021.

Key points raised:

- Opening Hours

Response to key points:

Opening Hours

We appreciate that for some customers the opening times may be less convenient than for others and these opening times reflect customer usage which will allow us to maintain a Post Office service to the local communities.

We will continue to review and monitor services on an on-going basis, and should customer usage increase significantly, consideration would be given to adjusting service times accordingly.

Access into the new premises

We are mindful of the needs of all our customers, including those with mobility concerns, and confirm parking is available within The Crown Inn Car Park in Claverley and there is a dedicated car park on site at Cookley Village Hall.

We do hope that you will enjoy using the new Post Office services.

Details of the Hosted Outreach Service at: Claverley

Claverley Post Office

The Crown Inn
High Street
Claverley
Wolverhampton
WV5 7DU

Opening times

| | |
|---------|---------------|
| Tuesday | 14:30 – 15:30 |
|---------|---------------|

Services

A range of services will continue to be available.

Access

There are steps and a wide door at the main front entrance to The Crown Inn.

Customers with wheelchairs may use the second entrance on the side with level access and a wide door.

Internally, there will be a hearing loop and space for a wheelchair.

Transport/parking

Parking is available within The Crown Inn Car Park.

Getting there

This new Hosted Outreach Post Office service is located within 25 metres away from the previous branch, along varied terrain.

Details of the Hosted Outreach Service at: Cookley

Cookley Post Office

Meeting Room 1
Cookley Village Hall
Lea Lane
Cookley
Kidderminster
DY10 3RH

Opening times

| | |
|---------|---------------|
| Tuesday | 09:30 – 10:30 |
|---------|---------------|

Services

A range of services will continue to be available.

Access

The Cookley Village Hall has level access and a wide door at the entrance.

Internally, there will be a hearing loop and space for a wheelchair.

Transport/parking

There is a dedicated car park on site at Cookley Village Hall.

Getting there

This new Hosted Outreach Post Office service is located within 350 metres away from the previous branch, along varied terrain.

Details of the new Opening Hours at the Hosted Outreach service at: Alveley

Alveley Post Office, 2A Arden Way, Alveley, Bridgnorth, WV15 6NR

New opening times

| | |
|----------|---------------|
| Tuesday | 11:30 – 13:30 |
| Thursday | 12:00 – 14:00 |
