



Changes to your branch[®]

We recently asked your views regarding access in relation to our plans to franchise Petersfield Post Office.

We received 21 responses from customers and a local representative which raised some concerns regarding access within the store.

The current branch layout and privacy arrangements will remain the same. We will be working with the new operator to ensure that there are sufficiently wide, clear aisles and there is adequate space for Post Office customers, including wheelchair and buggy users, so they can easily access the Post Office area.

The new operator will be responsible of ensuring that the branch has sufficient staff to cope with demand and the branch has been sized based on current and future predicted customer levels.

**To make the change the branch will close temporarily on
Thursday 21 November 2019 at 16:00
and re-open on Friday 22 November 2019 at 09:00**

During this period of temporary closure customers requiring Post Office services may use any convenient Post Office branch. Details of nearby alternative branches are shown below.

- Foxfield Post Office, 13 Dellfield, Foxfield, Petersfield, GU32 1EH
- Harting Post Office, 5 North Lane, South Harting, Petersfield, GU31 5PY
- Rogate Post Office, West Street, Rogate, Petersfield, GU31 5HQ

**If you would like this information in Braille, large print or audio call
03452 66 01 15, Textphone 03457 22 33 55 or to see a copy of our Principles of
Community Engagement about changes to the Post Office[®] network, visit our
website postofficeviews.co.uk**
