Patterdale Post Office®
Located at: Patterdale Village Store, Patterdale, Penrith, CA11 0NW

Your new Mobile Post Office service

We recently asked your views on some key areas about our plans to introduce a permanent mobile Post Office service in Patterdale and we received 1 response from the local representative.

The above branch will close temporarily on Friday 12 March 2021 at 12:30, following the resignation of the Postmaster and the withdrawal of the premises for Post Office use.

Our priority is to safeguard Post Office services to the local community. The establishment of mobile service presents the best solution and will enable us to maintain Post Office services to our customers in the local community.

The Postmaster from Wigton Post Office will offer Post Office services from a mobile van, which is scheduled to commence on Friday 19 March 2021.

The mobile van will stop on the road, outside the current Post Office premises at Patterdale Village Store, Patterdale, Penrith, CA11 0NW, every Friday between 10:50 and 11:20.

Parking
Roadside parking is available in the layby lane nearby.

Access into the new premises
We are mindful of the needs of all our customers including those with mobility issues. There is a step into the mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities. Internally, there will be a hearing loop.

Hours
We do understand that for some customers the opening times may be less convenient than for others. However, we do consider that the new opening times reflect customer usage and will allow us to maintain a Post Office service to the community for the longer term. We will continue to review and monitor services on an on-going basis, and should customer usage increase significantly, consideration would be given to adjusting service times accordingly.

Customers can still collect benefits in cash using our everyday banking services or Post Office card account.

We hope that you will enjoy using the new Post Office.