



Dear Customer

Loddington Post Office®
Village Hall, Main Street, Loddington, NN14 1LA

Podington Post Office®
Podington Cricket Club, Hinwick Road, Podington, Wellingborough, NN29 7HU

Orlingbury Post Office®
2 Isham Road, Orlingbury, Kettering, NN14 1JD

Local Public Consultation Decision

We received 4 individual responses from customers and local representatives during the consultation period. This feedback was in support of the changes as it will enable us to reinstate Post Office services in Loddington, Podington and Orlingbury. The communities welcomed the restoration of Post Office services to the above villages, which currently have no Post Office services.

We have amended our original proposal and I can confirm that Loddington Post Office service will now open on Monday at 14:00 to 16:00.

The changes to the above Mobile services commenced on week starting 13 March 2017. If there are any unforeseen schedule changes which mean these dates change, posters will be displayed to let customers know.

Further details of the new service are provided at the end of this letter.





You can also find a copy of this letter on our website at postofficeviews.co.uk. When entering the website you will be asked to enter the code for this branch: Loddington 713226, Podington 708226, Orlingbury 714226.

Thank you for considering our proposal.

Yours faithfully

Sarah Cottrell
Network Operations Area Manager

How to contact us:

-  postofficeviews.co.uk
-  comments@postoffice.co.uk
-  Customer Helpline: 03457 22 33 44
Textphone: 03457 22 33 55
-  FREEPOST Your Comments

Please note this is the full address to use and no further address details are required.

We've published our final plan on-line, to see it, scan here.



If you don't have a QR code scanner on your phone, you can find one in your app store.





This communication process has been agreed with the independent statutory consumer watchdog, which in Great Britain is Citizens Advice and Citizens Advice Scotland, and in Northern Ireland, the Consumer Council, and is being carried out in line with our Code of Practice for changes to the Post Office network, which we have agreed with them. If you'd like copies of the Code they are available in branch, or by contacting us or on our website at: www.postofficeviews.co.uk. If you think that the process has not been properly followed and wish to make a complaint, then please write to us or email us via the contact details included in our posters and letters and let us know why. We'll examine your complaint and respond to you as soon as we can. We will provide you with the relevant contact points for the consumer watchdog, so if you are still not satisfied when you have received our response, you can ask them for their assistance.

To get this information in a different format, for example, in larger print, audio or braille please contact the Customer Helpline on 03457 22 33 44 or Textphone 03457 22 33 55.



Details of the service at Loddington:

<p>Loddington Post Office® Village Hall Main Street Loddington NN14 1LA</p> <p> Opening times</p> <table border="1"><tr><td>Monday</td><td>14:00 - 16:00</td></tr></table>	Monday	14:00 - 16:00	<p> <u>Services</u> The same range of services will continue to be available.</p>
Monday	14:00 - 16:00		

Details of the service at Podington:

<p>Podington Post Office® Podington Cricket Club Hinwick Road Podington Wellingborough NN29 7HU</p> <p> Opening times</p> <table border="1"><tr><td>Tuesday</td><td>10:00 - 12:00</td></tr></table>	Tuesday	10:00 - 12:00	<p> <u>Services</u> The same range of services will continue to be available.</p>
Tuesday	10:00 - 12:00		

Details of the service at Orlingbury:

<p>Orlingbury Post Office® 2 Isham Road Orlingbury Kettering NN14 1JD</p> <p> Opening times</p> <table border="1"><tr><td>Tuesday</td><td>12:45 - 14:45</td></tr></table>	Tuesday	12:45 - 14:45	<p> <u>Services</u> The same range of services will continue to be available.</p>
Tuesday	12:45 - 14:45		