



Dear Customer

Changes to Oakley Outreach Mobile Service
Affecting Bletsoe, Thurleigh, Riseley, Colmworth, Upper Dean, Sherington, Yardley Hastings,
Irchester, Kimbolton, Great Staughton, Catworth and Great Gidding Mobile Services

We are writing to inform you that, regrettably, due to operational reasons, the above mobile services ceased operating from week commencing Monday 27 April 2026. Please accept my apologies for the late notification.

I would like to assure you that we are working hard to keep any period of closure to a minimum. If you have any questions about these changes, please contact the National Consultation Team, as detailed below

We apologise for the inconvenience the closure may cause. We hope that our customers will continue to use Post Office services and details of possible alternative Post Office branches in the area are shown at the end of this letter. The latest available branch information can be found on our website, www.postoffice.co.uk/branch-finder

We will display posters locally to let our customers know. If you are a local representative, it would be helpful if you could share this information through your social media channels and with any local groups or organisations that you know within the community, for example on noticeboards, local charities and in GP surgeries, to help our customers and your constituents understand what is happening to the Post Office in the local community. If you would like a supply of posters, please let us know.

We're carrying out this notification in line with our Principles of Community Engagement. An extract relating to Notification is available at the end of this letter.

Yours faithfully

Zoe Hall

Zoe Hall
Retail Change Lead
How to contact us:

comments@postoffice.co.uk
postofficeviews.co.uk
FREEPOST Your Comments

**To get this information in a different format, for example, in larger print, audio or
braille call 03452 66 01 15 or Textphone 03457 22 33 55.**

There are times our branches may need to make changes to their opening hours. The latest available branch information, including any additional possible alternative Post Office branches in the area, can be found on our website www.postoffice.co.uk/branch-finder

For additional information about product availability call 03457 223344.
For details of maximum value of transactions, please speak to the branch postmaster.

We sell Royal Mail and Parcelforce Worldwide services.
Postage services from other companies are also available in selected branches.

Alternative branches for Bletsoe Mobile Service

Milton Ernest Post Office		<u>Services available</u>
Garden Centre Radwell Road Milton Ernes MK44 1SH		Offers the same services, however excluding Euros Travel Money.
Opening times		Access
Mon	09:00 – 13:00	Access is level at the entrance to the premises.
Tue & Wed	09:00 – 14:00	
Thu – Sun	Closed	
Getting there		

Approximately 1.8 miles from Beltsoe Mobile Service, along varied terrain, there is a car park outside this branch. Public transport is available to and from the surrounding area.

Sharnbrook Post Office		<u>Services available</u>
26 High Street Sharnbrook Bedford MK44 1PF		Offers similar services, with the addition of Vehicle Tax.
Opening times		Access
Mon - Fri	09:00 – 17:30	Access is via a ramp or steps with a handrail.
Sat & Sun	Closed	
Getting there		

Approximately 2.2 miles from Beltsoe Post Office branch, along varied terrain. Roadside parking is available nearby. Public transport is available to and from the surrounding area.

Alternative branches for Thurleigh Mobile Service

Milton Ernest Post Office	<u>Services available</u>						
Garden Centre Radwell Road Milton Ernes MK44 1SH	Offers the same services, however excluding Euros Travel Money.						
Opening times	Access						
<table border="1"><tr><td>Mon</td><td>09:00 – 13:00</td></tr><tr><td>Tue & Wed</td><td>09:00 – 14:00</td></tr><tr><td>Thu – Sun</td><td>Closed</td></tr></table>	Mon	09:00 – 13:00	Tue & Wed	09:00 – 14:00	Thu – Sun	Closed	Access is level at the entrance to the premises.
Mon	09:00 – 13:00						
Tue & Wed	09:00 – 14:00						
Thu – Sun	Closed						
Getting there							

Approximately 3.5 miles from Thurleigh Outreach service, along varied terrain, there is a car park outside this branch. Public transport is available to and from the surrounding area.

Sharnbrook Post Office	<u>Services available</u>				
26 High Street Sharnbrook Bedford MK44 1PF	Offers similar services, with the addition of Vehicle Tax.				
Opening times	Access				
<table border="1"><tr><td>Mon - Fri</td><td>09:00 – 17:30</td></tr><tr><td>Sat & Sun</td><td>Closed</td></tr></table>	Mon - Fri	09:00 – 17:30	Sat & Sun	Closed	Access is via a ramp or steps with a handrail.
Mon - Fri	09:00 – 17:30				
Sat & Sun	Closed				
Getting there					

Approximately 4.4 miles from Thurleigh Outreach service, along varied terrain. Roadside parking is available nearby. Public transport is available to and from the surrounding area.

Alternative branches for Riseley Mobile Service

Sharnbrook Post Office		<u>Services available</u>
26 High Street Sharnbrook Bedford MK44 1PF		Offers similar services, with the addition of Vehicle Tax.
Opening times		Access
Mon - Fri	09:00 – 17:30	Access is via a ramp or steps with a handrail.
Sat & Sun	Closed	
Getting there		
Approximately 4.2 miles from Riseley mobile service, along varied terrain. Roadside parking is available nearby. Public transport is available to and from the surrounding area.		

Milton Ernest Post Office		<u>Services available</u>
Garden Centre Radwell Road Milton Ernest MK44 1SH		Offers the same services, however excluding Euros Travel Money.
Opening times		Access
Mon	09:00 – 14:00	Access is level at the entrance to the premises.
Tue & Wed	09:00 – 13:00	
Thu – Sun	Closed	
Getting there		
Approximately 5.2 miles from Riseley mobile service, along varied terrain. there is a car park outside this branch. Public transport is available to and from the surrounding area		

Alternative branches for Colmworth Mobile Service

Eaton Socon Post Office	<u>Services available</u>		
194 Great North Road Eaton Socon St. Neots PE19 8EF	Offers similar services, with the addition of a comprehensive range of Travel Money, Passport Check & Send and Vehicle Tax.		
Opening times	Access		
<table border="1"> <tr> <td style="background-color: #e0f2f1;">Mon - Sun</td> <td style="background-color: #e0f2f1;">06:00 – 22:00</td> </tr> </table>	Mon - Sun	06:00 – 22:00	Access is level at the entrance to the premises.
Mon - Sun	06:00 – 22:00		
Getting there			

Approximately 4.6 miles from Colmworth mobile service, along varied terrain, roadside parking is available outside the branch. Public transport is available to and from the surrounding area.

Great Barford Post Office	<u>Services available</u>						
8-10 High Street Great Barford Bedford MK44 3LB	Offers similar services.						
Opening times	Access						
<table border="1"> <tr> <td style="background-color: #e0f2f1;">Mon - Fri</td> <td style="background-color: #e0f2f1;">09:00 – 17:30</td> </tr> <tr> <td style="background-color: #e0f2f1;">Sat</td> <td style="background-color: #e0f2f1;">09:00 – 12:30</td> </tr> <tr> <td style="background-color: #e0f2f1;">Sun</td> <td style="background-color: #e0f2f1;">Closed</td> </tr> </table>	Mon - Fri	09:00 – 17:30	Sat	09:00 – 12:30	Sun	Closed	There is step at the entrance to the premises.
Mon - Fri	09:00 – 17:30						
Sat	09:00 – 12:30						
Sun	Closed						
Getting there							

Approximately 5.3 miles from Colmworth mobile service, along varied terrain. Roadside parking is available nearby. Public transport is available to and from the surrounding area.

Alternative branch for Upper Dean Mobile Service

Raunds Post Office		Services available
16 Brook Street Raunds Wellingborough NN9 6LP		Offers the similar services, with the addition a comprehensive range of Travel Money, Vehicle Tax and On Demand Travel Insurance.
Opening times		Access
Mon, Tue, Thu & Fri	08:45 – 13:00 14:00 – 18:00	There is a ramp with a handrail at the entrance to the premises.
Wed	08:45 – 13:00 14:00 – 17:30	
Sat	08:45 – 12:30	
Sun	Closed	
Getting there		
Approximately 6.0 miles from Upper Dean mobile service, along varied terrain. Time restricted roadside parking is available nearby. Public transport is available to and from the surrounding area		

Alternative branches for Sherington Mobile Service

Newport Pagnell Post Office	Services available
30-32 High Street Newport Pagnell MK16 8AQ	Offers similar services, with the addition of a comprehensive range of Travel Money, Passport Check & Send, Vehicle Tax and On Demand Travel Insurance.

Opening times		Access
Mon - Fri	09:00 – 17:00	Access is level at the entrance to the premises.
Sat	10:00 – 13:00	
Sun	Closed	

Getting there

Approximately 2.2 miles from Sherington mobile service, along varied terrain, time restricted roadside parking is available nearby. Public transport is available to and from the surrounding area.

Olney Post Office	Services available
18 Market Place Olney MK46 4BA	Offers similar services, with the addition of a comprehensive range of Travel Money, Passport Check & Send, Vehicle Tax and On Demand Travel Insurance.

Opening times		Access
Mon - Sun	07:00 – 20:00	Access is level at the entrance to the premises.

Getting there

Approximately 3 miles from Sherington mobile service, along varied terrain. Time restricted roadside parking is available nearby with dedicated disabled parking outside the branch. Public transport is available to and from the surrounding area.

Alternative branches for Yardley Hastings Mobile Service

Brafield Post Office		Services available	
31 Bedford Road Brafield On The Green Northampton NN7 1BD		Offers similar services, with the addition of Vehicle Tax and Euros/Dollars Travel Money.	
Opening times		Access	
Mon – Sat	07:30 – 18:30	There is a step at the entrance to the premises.	
Sun	08:00 – 15:00		
Getting there			

Approximately 3.1 miles from Yardley Hastings mobile service, along varied terrain. Roadside parking is available nearby. Public transport is available to and from the surrounding area. There is a bus service between Yardley Hastings Mobile Service and this service. The nearest bus stop is approximately 20 metres away.

Lavendon Post Office		Services available	
15 High Street Lavendon Olney MK46 4EX		Offers the same services, with the addition of Euros Travel Money.	
Opening times		Access	
Mon - Fri	09:00 – 12:30 13:30 – 17:30	There are steps at the entrance to the premises.	
Sat	09:00 – 12:30		
Getting there			

Approximately 3.8 miles from Yardley Hastings mobile service, along varied terrain. Layby parking is available in front of the premises. Public transport is available to and from the surrounding area.

Alternative branches for Irchester Mobile Service

Church Hall Road Post Office	Services available
2 Church Hall Road Rushden NN10 9PA	Offers similar services.
Opening times	Access
Mon - Sun 08:00 – 18:00	Access is level at the entrance to the premises.
Getting there	
Approximately 1.8 miles from Irchester mobile service, along varied terrain. Roadside parking is available nearby. Public transport is available to and from the surrounding area.	

Rushden Post Office	Services available
85 High Street Rushden NN10 0NZ	Offers similar services, with the addition of a comprehensive range of Travel Money, Passport Check & Send, Vehicle Tax and On Demand Travel Insurance.
Opening times	Access
Mon - Fri 07:30 – 17:30	Access is level at the entrance to the premises.
Sat 08:00 – 17:30	
Sun Closed	
Getting there	
Approximately 2.4 miles from Irchester mobile service, along varied terrain. Time restricted roadside parking and disabled parking is available nearby. Public transport is available to and from the surrounding area.	

Alternative branches for Kimbolton Stop Mobile Service

West Perry Post Office	Services available
8 Chichester Way, West Perry, Huntingdon, PE28 0DR	Offers similar services, with the addition of Vehicle Tax.
Opening times	Access
Mon - Fri	07:00 – 15:00
Sat	09:00 – 12:30
Sun	Closed
There is a step at the entrance to the premises.	
Getting there	

Approximately 3.6 miles from Kimbolton mobile service, along varied terrain. Time restricted roadside parking is available outside the branch. Public transport is available to and from the surrounding area.

This branch will be closing for a short period from Friday 29 May – Monday 8 June.

Buckden Post Office	Services available
36 High Street Buckden St. Neots PE19 5XA	Offers similar services, with the addition of Vehicle Tax.
Opening times	Access
Mon - Fri	09:00 – 17:30
Sat	09:00 – 13:00
Sun	Closed
Access is level at the entrance to the premises.	
Getting there	

Approximately 6.7 miles from Kimbolton mobile service, along varied terrain. Roadside parking is available outside the branch. Public transport is available to and from the surrounding area.

Alternative branches for Great Staughton Mobile Service

St Neots Post Office		Services available
McColls 35 High Street St. Neots PE19 1NL		Offers similar services, with the addition of a comprehensive range of Travel Money, Passport Check & Send, Vehicle Tax and On Demand Travel Insurance.
Opening times		Access
Mon - Sat	07:00 – 22:00	Access is level at the entrance to the premises.
Sun	08:00 – 22:00	
Getting there		
Approximately 4.7 miles from Great Staughton mobile service, along varied terrain. Roadside parking is available nearby. Public transport is available to and from the surrounding area.		

Eaton Socon Post Office		Services available
194 Great North Road Eaton Socon St. Neots PE19 8EF		Offers similar services, with the addition of a comprehensive range of Travel Money, Passport Check & Send and Vehicle Tax.
Opening times		Access
Mon - Sun	06:00 – 22:00	Access is level at the entrance to the premises.
Getting there		
Approximately 4.9 miles from Great Staughton mobile service, along varied terrain. Roadside parking is available nearby. Public transport is available to and from the surrounding area		

Alternative branches for Catworth Mobile Service

Raunds Post Office		Services available
16 Brook Street Raunds Wellingborough NN9 6LP		Offers the similar services, with the addition of a comprehensive range of Travel Money, Vehicle Tax and On Demand Travel Insurance.
Opening times		Access
Mon, Tue, Thu & Fri	08:45 – 13:00 14:00 – 18:00	There is a ramp with a handrail at the entrance to the premises.
Wed	08:45 – 13:00 14:00 – 17:30	
Sat	08:45 – 12:30	

Getting there

Approximately 8.3 miles from Chatworth mobile service, along varied terrain. Roadside parking is available nearby. Public transport is available to and from the surrounding area.

Thrapston Post Office		Services available
10 High Street Thrapston Kettering, NN14 4JH		Offers similar services, with the addition of a comprehensive range of Travel Money, Passport Check & Send, Vehicle Tax and On Demand Travel Insurance.
Opening times		Access
Mon – Fri	09:00 – 17:00	There is a step with a grabrail at the entrance to the premises.
Sat	19:00 – 12:00	
Sun	Closed	

Getting there

Approximately 9.1 miles from Chatworth mobile service, along varied terrain. Roadside parking is available nearby. Public transport is available to and from the surrounding area.

Alternative branch for Great Gidding Mobile Service

Sawtry Post Office		Services available
3 Greenways Sawtry Huntingdon PE28 5UR		Offers similar services, with the addition of Vehicle Tax.
Opening times		Access
Mon - Fri	09:00 – 18:00	Access is level at the entrance to the premises.
Sat	09:00 – 17:00	
Sun	09:00 – 14:00	
Getting there		

Approximately 3.8 miles from Great Gidding mobile service, along varied terrain. Roadside parking is available outside the branch. Public transport is available to and from the surrounding area.

Barnwell Post Office		Services available
Church Hill Barnwel Peterborough PE8 5PG		Offers the same services, however excluding Euros Travel Money.
Opening times		Access
Mon - Fri	07:30 – 19:30	There is step at the entrance to the premises.
Sat	08:30 – 19:30	
Sun	Closed	
Getting there		

Approximately 5.3 miles from Great Gidding mobile service, along varied terrain. Roadside parking is available nearby. Public transport is available to and from the surrounding area.

Principles of Community Engagement on changes to the Post Office network (extract)

A full version of this document is available on our Consultation Hub - postofficeviews.co.uk

We are committed to engaging and supporting our customers and their representatives as we make changes to the Post Office network. The following Principles will be adopted when communicating about changes to your local Post Office branch.

We will **Notify** - where we are informing customers of changes around:

- Opening hours
- Unplanned closure¹/ planned service interruption
- Re-opening of a closed branch in the same site
- Opening a new branch unrelated to a previous closure
- Location used by a Mobile Post Office within a community
- Franchising of a Directly Managed branch in its existing site where there are no changes to access to the Post Office serving point

We will display a poster in branch (or nearby if appropriate) to notify customers of the above changes, aiming to provide four weeks' notice. Four weeks' notice may not be possible for an unplanned change, and in these instances, we will provide notice as soon as we are able to. For closures we will include details of the nearest alternative Post Offices and our customer helpline/textphone.

We notify locally elected representatives including but are not restricted to the Member of Parliament, Scottish Parliament, Welsh Parliament, or Northern Ireland Assembly, Local Authority Chief Executive, Ward Councillors, Parish or Community Council, selected charities, local Citizens Advice, Age UK, Northern Ireland's Disability Action and Northern Ireland's Rural Community Network. They are also encouraged to share all information additionally with local groups and organisations who they believe have an active interest in changes to their local Post Office.

These Principles have been agreed with Citizens Advice, Consumer Scotland and the General Consumer Council for Northern Ireland, the independent statutory consumer advocacy bodies.

What to do if you feel these Principles haven't been followed:

Please get in touch so we can investigate your complaint. We'll explain in our reply whether we believe we have followed our Principles of Community Engagement and will provide you with the contact details for the relevant consumer advocacy body (Citizens Advice, Consumer Scotland, or the Consumer Council for Northern Ireland) if you're not satisfied with our response. The consumer advocacy body will independently assess whether we have followed the Principles of Community Engagement process (rather than the decision itself) and recommend any actions with respect to the complaint.

Postofficeviews.co.uk

Comments@postoffice.co.uk

FREEPOST Your Comments

Call: 03452 66 01 15

Textphone: 03457 22 33 55

¹Where the closure is unplanned, the service provision in the area will be reviewed based on current usage, modelling and availability of any suitable replacement or alternative service model. A commercial decision will be made if to actively seek to replace the closed service and will not be subject to public consultation.