



Changes to your branch

We recently asked your views regarding access in relation to our plans to franchise Norwich Post Office. We received one response raising concerns about access.

WHSmith will ensure there are sufficiently wide, clear aisles and there is adequate space for Post Office customers, including wheelchair users, so they can easily access the Post Office area.

To make the change the branch will need to close on Monday 11 February 2019 at 17:30, and reopen Wednesday 13 February 2019 at 09:00.

During this temporary closure period customers can use any convenient branch.

Alternative Branches

Dereham Road Post Office, 58-62 Dereham Road, Norwich, NR2 4BT

Opening times:

Monday	08:00 – 22:00
Tuesday	08:00 – 22:00
Wednesday	08:00 – 22:00
Thursday	08:00 – 22:00
Friday	08:00 – 22:00
Saturday	08:00 – 22:00
Sunday	10:00 – 16:00

• Services

A wide range of Post Office services will be available.

• Access and facilities

This branch has wide automatic doors and level access at the entrance. Internally there is a low level serving counter and PIN pad, and a hearing loop.

• Transport

Public transport is available to and from the surrounding area.

• Route

This Post Office service is located approximately 0.9 miles away from Norwich branch, along varied terrain.

New Lakenham Post Office, 219 Queens Road, Norwich, NR1 3AE

Opening times:

Monday	07:00 – 20:00
Tuesday	07:00 – 20:00
Wednesday	07:00 – 20:00
Thursday	07:00 – 20:00
Friday	07:00 – 20:00
Saturday	07:30 – 20:00
Sunday	07:30 – 20:00

• Services

A wide range of Post Office services will be available.

• Access and facilities

This branch has a wide door and a step at the entrance. Internally there is a PIN pad and a hearing loop.

• Transport

Public transport is available to and from the surrounding area.

• Route

This Post Office service is located approximately 1 mile away from Norwich branch, along varied terrain.

Nearest branch offering Passport Check & Send services is **Magdalen Street Post Office**, 77 - 87 Magdalen Street, Norwich, Norfolk, NR3 1AA, approximately 1 mile away.

Nearest branch offering DVLA Services is **Attleborough Post Office**, High Street, Attleborough, NR17 2BS, approximately 15 miles away.

Nearest branch offering Biometric Enrolment for the Home Office is **Colchester Post Office**, 68 - 70 North Hill, Colchester, CO1 1PX, approximately 60 miles away.

To view information about the branch
SCAN HERE:



If you would like this information in Braille, large print or audio call 03452 66 01 15, Textphone 03457 22 33 55 or to see a copy of our Principles of Community Engagement about changes to the Post Office® network, visit our website postofficeviews.co.uk