



Changes to your branch[®]

We recently asked your views regarding access in relation to our plans to franchise North Walsham Post Office.

We received 30 responses from customers which didn't raise any concerns regarding access.

However, we will be working with the new operator to ensure that there are sufficiently wide, clear aisles and there is adequate space for Post Office customers, including wheelchair and buggy users, so they can easily access the Post Office area. The same products and services will be available.

The new operator will be responsible for ensuring that the branch has sufficient staff to cope with demand and the branch has been sized based on current and future predicted customer levels.

Also, please note there has been a change to the Saturday closing time that was previously advised, the branch will now close at 13:30.

**To make the change the branch will close temporarily on
Tuesday 20 October 2020 at 17:30
and re-open on Thursday 22 October 2020 at 09:00.**

During this period of temporary closure customers requiring Post Office services may use any convenient Post Office branch. The latest available branch information can be found on our website:
www.postoffice.co.uk/branch-finder

Details of nearby alternative branches are shown below.

- **Felmingham Post Office**, North Walsham Road, Felmingham, North Walsham, NR28 0JU
- **Mundesley Post Office**, 15 High Street, Mundesley, Norwich, NR11 8AE
- **Aylsham Post Office**, 14 Norwich Road, Aylsham, Norwich, NR11 6BN
- **Sheringham Post Office**, 31-33 High Street, Sheringham, NR26 8DS

How to contact us:

Comments@postoffice.co.uk

Call 03452 66 01 15

Postofficeviews.co.uk

Freepost Your Comments

Textphone 03457 22 33 55

If you would like this information in Braille, large print or audio call 03452 66 01 15, Textphone 03457 22 33 55 or to see a copy of our Principles of Community Engagement about changes to the Post Office[®] network, visit our website postofficeviews.co.uk
