



Changes to your branch[®]

We recently asked your views regarding access in relation to our plans to franchise New Malden Post Office.

We received 21 responses from customers which didn't raise any concerns about access and a petition containing 924 signatures.

The same products and services will be available.

The new operator will be responsible for ensuring that the branch has sufficient staff to cope with demand and the branch has been sized based on current and future predicted customer levels.

To make the change the branch will close temporarily on Wednesday 22 April 2020 at 16:00 and re-open on Thursday 23 April 2020 at 09:00

This branch will now be closing at 17:30 on Saturdays and not 12:30 as previously advised.

During this period of temporary closure customers requiring Post Office services may use any convenient Post Office branch. Details of nearby alternative branches are shown below.

- Kingston Upon Thames Post Office
22-26 Eden Street, Kingston Upon Thames, KT1 1BL
- Kingston Road Post Office
228 Kingston Road, New Malden, KT3 3RN
- The Triangle Post Office
2 The Triangle, Kingston Upon Thames, KT1 3RU

How to contact us:

Comments @postoffice.co.uk

Call 03457 22 33 44

Postofficeviews.co.uk

Freepost Your Comments

Textphone 03457 22 33 55

If you would like this information in Braille, large print or audio call 03457 22 33 44, Textphone 03457 22 33 55 or to see a copy of our Principles of Community Engagement about changes to the Post Office[®] network, visit our website postofficeviews.co.uk
