

## Changes to your branch®

We recently asked your views regarding access in relation to our plans to franchise Melksham Post Office.

We received 9 responses from customers and local representatives.

We will be working with the new operator to ensure that there are sufficiently wide, clear aisles and there is adequate space for Post Office customers, including wheelchair and buggy users, so they can easily access the Post Office area.

Also, please note there will be no change to the Saturday closing time as previously advised, therefore the branch will continue to close at 12:30.

To make the change the branch will close temporarily on Wednesday 15 January 2020 at 16:00 and re-open on Thursday 16 January 2020 at 09:00.

During this period of temporary closure customers requiring Post Office services may use any convenient Post Office branch.

Details of nearby alternative branches are shown below.

- Seend Post Office, High Street, Seend, Melksham, SN12 6NR
  - Holt Post Office, The Street, Holt, Trowbridge, BA14 6QH
- Chippenham Post Office, 28-29 Market Place, Chippenham, SN15 3HP

How to contact us: Comments @postoffice.co.uk Call 03457 22 33 44

Postofficeviews.co.uk Freepost Your Comments Textphone 03457 22 33 55

If you would like this information in Braille, large print or audio call 03457 22 33 44, Textphone 03457 22 33 55 or to see a copy of our Principles of Community Engagement about changes to the Post Office® network, visit our website postofficeviews.co.uk