

# Changes to your branch

We recently asked your views regarding access in relation to our plans to franchise Maidstone Post Office. We received one response raising concerns about access.

WHSmith will ensure there are sufficiently wide, clear aisles and there is adequate space for Post Office customers, including wheelchair users, so they can easily access the Post Office area.

To make the change the branch will need to close on Saturday 9 February 2019 at 12:30, and reopenTuesday 12 February 2019 at 09:00.

During this temporary closure period customers can use any convenient branch.

### **Alternative Branches**

High Street Post Office, 30 High Street, Maidstone ME14 1JF

#### **Opening times:**

Monday	08:00 - 18:00
Tuesday	08:00 - 18:00
Wednesday	08:00 - 18:00
Thursday	08:00 - 18:00
Friday	08:00 - 18:00
Saturday	08:00 - 18:00
Sunday	Closed

#### Services

A wide range of Post Office services will be available.

#### Access and facilities

This branch has a wide door and a step at the entrance. Internally there is a low level serving counter and PIN pad, and a hearing loop

#### Transport

Public transport is available to and from the surrounding area.

#### Route

This Post Office service is located approximately 0.2 miles away from Maidstone branch, along varied terrain.

Kingsley Road Post Office, 118 Kingsley Road, Maidstone, ME15 7UL

#### **Opening times:**

Monday	08:30 - 17:30
Tuesday	08:30 - 17:30
Wednesday	08:30 - 17:30
Thursday	08:30 - 17:30
Friday	08:30 - 17:30
Saturday	08:30 - 17:30
Sunday	Closed

#### Services

A wide range of Post Office services will be available.

#### **Access and facilities**

This branch has a wide door and a step at the entrance. Internally there is a PIN pad and a hearing loop.

#### Transport

Public transport is available to and from the surrounding area.

#### Route

This Post Office service is located approximately 0.6 miles away from Maidstone branch, along varied terrain.

Nearest branch offering DVLA and Passport Check & Send Services is **West Malling Post Office**, 30 Swan Street, West Malling, ME19 6JZ, approximately 6 miles away.

Nearest branch offering Biometric Enrolement for the Home Office is **Ashford Post Office**, Tufton Street, Ashford TN23 1QN, approximately 19 miles away.

## To view information about the branch **SCAN HERE:**



If you would like this information in Braille, large print or audio call 03452 66 01 15, Textphone 03457 22 33 55 or to see a copy of our Principles of Community Engagement about changes to the Post Office® network, visit our website postofficeviews.co.uk