



Dear Customer

**Lochgelly Post Office®**  
**Previously located at: - 49 Main Street, Lochgelly, KY5 9AF**

I am writing to confirm that we have proceeded with our proposal to re-open the above service at Nisa, 74-80 Main Street, Lochgelly, KY5 9AA.

We received 6 individual responses from customers during the consultation period. In the main, feedback welcomed the restoration of Post Office services to Lochgelly and the ease of access the new premises will provide. This feedback enabled me to improve my understanding of customers' views and was taken into account in finalising our plans for the new service.

I have carefully considered our original proposal, the feedback received during the public consultation period along with the impact on local residents and the wider community. Having also reviewed pedestrian and vehicular access to the new site, I am confident that the new branch is suitably located and will meet customer needs, whilst helping to provide long term viability and future sustainability for Post Office service provision in the local community.

In order to restore a Post Office service to our customers in Lochgelly as soon as possible, the new branch opened on Thursday 27 July 2017.

You can also find a copy of this letter on our website at [postofficeviews.co.uk](http://postofficeviews.co.uk). When entering the website you will be asked to enter the code for this branch: 466458





Thank you for considering our proposal.

Yours faithfully

*Kenny Lamont*

**Kenny Lamont**  
**Network Operations Area Manager**

**How to contact us:**

-  [postofficeviews.co.uk](http://postofficeviews.co.uk)
  -  [comments@postoffice.co.uk](mailto:comments@postoffice.co.uk)
  -  Customer Helpline: 03452 66 01 15  
Textphone: 03457 22 33 55
  -  FREEPOST Your Comments
- Please note this is the full address to use and no further address details are required.**

We've published our final plan on-line, to see it, scan here.

If you don't have a QR code scanner on your phone, you can find one in your app store.



**To get this information in a different format, for example, in larger print, audio or braille please contact the Customer Helpline on 03452 66 01 15 or Textphone 03457 22 33 55.**

**Details of the new service:**

---

**Lochgelly Post Office**

Nisa  
74-80 Main Street  
Lochgelly  
KY5 9AA

**Opening times**

Monday	05:00 – 22:00
Tuesday	05:00 – 22:00
Wednesday	05:00 – 22:00
Thursday	05:00 – 22:00
Friday	05:00 – 22:00
Saturday	05:00 – 22:00
Sunday	06:00 – 22:00

**Services**

The same range of services will continue to be available.

**Access and facilities**

Access is level with a wide door at the entrance.

**Transport/parking**

Roadside parking available outside the branch.

**Route**

This Post Office branch is located directly opposite the previous service.

---