



Dear Customer

**Llandissilio Post Office®**  
**Previously Located: Clynderwen, SA66 7SU**

**Local Public Consultation Decision**

I'm writing further to my letter dated 27 April, to confirm the establishment of a Mobile Outreach service, outside Mereydd Bakery, Llandissilio, Clynderwen, SA66 7TG.

We received just 1 response from a customer during the consultation period. The feedback welcomed the restoration of Post Office services to Llandissilio. I am therefore confident that the establishment of a Mobile Outreach service is the correct course of action to take.

Further details of the new service are provided at the end of this letter.

You can also find a copy of this letter on our website at [postofficeviews.co.uk](http://postofficeviews.co.uk). When entering the website you will be asked to enter the code for this branch: 27261399





Thank you for considering our proposal.

Yours sincerely

*Jeremy Kiff*

**Jeremy Kiff**  
**Network Operations Manager**

**How to contact us:**

-  [postofficeviews.co.uk](http://postofficeviews.co.uk)
-  [comments@postoffice.co.uk](mailto:comments@postoffice.co.uk)
-  Customer Helpline: 03452 66 01 15  
Textphone: 03457 22 33 55
-  FREEPOST Your Comments

**Please note this is the full address to use  
and no further address details are**

We've published our final plan on-line, to see it, scan here.

If you don't have a QR code scanner on your phone, you can find one in your app store.



This communication process has been agreed with the independent statutory consumer watchdog, which in Great Britain is Citizens Advice and Citizens Advice Scotland, and in Northern Ireland, the Consumer Council, and is being carried out in line with our Code of Practice for changes to the Post Office network, which we have agreed with them. If you'd like copies of the Code they are available in branch, or by contacting us or on our website at: [www.postoffice.co.uk/transforming-post-office](http://www.postoffice.co.uk/transforming-post-office). If you think that the process has not been properly followed and wish to make a complaint, then please write to us or email us via the contact details included in our posters and letters and let us know why. We'll examine your complaint and respond to you as soon as we can. We will provide you with the relevant contact points for the consumer watchdog, so if you are still not satisfied when you have received our response, you can ask them for their assistance.

**To get this information in a different format, for example, in larger print, audio or braille please contact the Customer Helpline on 03457 22 33 44 or Textphone 03452 66 01 15.**

**Llandissilio Mobile Service**

Outside Mereydd Bakery  
Llandissilio  
Clynderwen  
SA66 7TG

**Opening times**

Wednesday	13:00 – 14:00
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**Services**

A wide range of services will be available. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.

**Access and facilities**

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

**Parking**

Parking available close to the Mobile Van.

**Route**

Located approximately 600 metres from the previous service, along varied terrain.