



Dear Customer,

Service Closure Update for Linton Outreach Services

Affecting Castle Gresley, Netherseal, Blackfordby, Appleby Magna, Harlaston, Branston, Coleorton, Sheepy Magna, Whittington, Ellistown, Stanton under Bardon, Long Whatton, Whitacre Heath, Kegworth, Hammerwich, Fillongley & Hulland Ward Mobile Services

Further to our previous communication and subsequent closure of the above services in April 2024, Post Office Limited have undertaken a comprehensive review of the network to ensure that it continues to meet evolving customer needs in a very challenging economic climate. This review examined the network at a very detailed, local level, analysing customer demand and accessibility of Post Office services. Consequently at this time, we are not looking to replace the Mobile outreach services at Castle Gresley, Netherseal, Blackfordby, Appleby Magna, Harlaston, Branston, Coleorton, Sheepy Magna, Whittington, Ellistown, Stanton under Bardon, Long Whatton, Whitacre Heath, Kegworth, Hammerwich, Fillongley & Hulland.

We apologise for the inconvenience the closure may have caused and we hope that our customers will continue to use the alternative Post Office branches as shown at the end of this letter. The latest available branch information can be found on our website, www.postoffice.co.uk/branch-finder

If you have any questions you would like to raise about this matter, please write to me via the National Consultation Team at the address shown at the end of the letter. Please note that your comments will not be kept confidential unless you expressly ask us to do so by clearly marking them "In Confidence".

Any future changes to service provision would be handled in line with our Principles of Community Engagement. An extract relating to Notification is available at the end of this letter.

If you are a local representative, we will write to you again once we have any news about our plans for future service provision.

Yours faithfully,

Anne Murphy

Anne Murphy
Network Provision Lead

How to contact us:

comments@postoffice.co.uk
postofficeviews.co.uk
FREEPOST Your Comments

Alternative branches for Castle Gresley Mobile Service

There are times our branches may need to make changes to its opening hours. The latest available branch information, including additional alternatives Post Office services in the area, can be found on our website www.postoffice.co.uk/branch-finder

For additional information about product availability call 03457 223344.
For details of maximum value of transactions, please speak to the branch postmaster.

We sell Royal Mail and Parcelforce Worldwide services.
Postage services from other companies are also available in selected branches.

Overseal Post Office		Services
5 Lullington Road Overseal Swadlincote DE12 6NF		Offers the same services.
Opening times		Access
Mon – Sat	07:00 – 18:00	This branch has a wide door and level access via a steps & a ramp with a handrail at the entrance.
Sun	07:00 – 13:00	
Getting there		
This Post Office service is located approximately 2 miles away from the previous location of Castle Gresley Mobile service, along varied terrain. Parking is available nearby.		
Rosliston Post Office		Services
The Co-operative Rosliston Main Street Rosliston Swadlincote DE12 8JW		Offers similar services, with the addition of Vehicle Tax and On Demand Travel Insurance.
Opening times		Access
Mon - Fri	09:00 – 15:00	This branch has wide, automatic doors and level access at the entrance.
Sat	09:00 – 12:30	
Sun	09:00 – 18:00	
Getting there		
This Post Office service is located approximately 3 miles away from the previous location of Castle Gresley Mobile service, along varied terrain. There is a free customer car park, with a disabled bay, outside the branch. There are local buses serving the surrounding area.		

Alternative branches for Netherseal Mobile Service

Overseal Post Office	Services
5 Lullington Road Overseal Swadlincote DE12 6NF	Offers the same services.

Opening times	Access				
<table><tr><td>Mon – Sat</td><td>07:00 – 18:00</td></tr><tr><td>Sun</td><td>07:00 – 13:00</td></tr></table>	Mon – Sat	07:00 – 18:00	Sun	07:00 – 13:00	This branch has a wide door and level access via a steps & a ramp with a handrail at the entrance.
Mon – Sat	07:00 – 18:00				
Sun	07:00 – 13:00				

Getting there

This Post Office service is located approximately 2 miles away from the previous location of Netherseal Mobile service, along varied terrain. Parking is available nearby.

Measham Post Office	Services
Measham News 51 High Street Measham Swadlincote DE12 7HR	Offers similar services, with the addition of Vehicle Tax and Euro/Dollar Travel Money.

Opening times	Access						
<table><tr><td>Mon - Fri</td><td>09:00 – 17:30</td></tr><tr><td>Sat</td><td>09:00 – 12:30</td></tr><tr><td>Sun</td><td>Closed</td></tr></table>	Mon - Fri	09:00 – 17:30	Sat	09:00 – 12:30	Sun	Closed	This branch has a wide door and a step with a grabrail at the entrance.
Mon - Fri	09:00 – 17:30						
Sat	09:00 – 12:30						
Sun	Closed						

Getting there

This Post Office service is located approximately 3 miles away from the previous location of Castle Gresley Mobile service, along varied terrain. There is a free customer car park, with a disabled bay, outside the branch. There are local buses serving the surrounding area.

Alternative branches for Blackfordby Mobile Service

Woodville Post Office	Services
67 High Street Woodville Swadlincote Derbyshire DE11 7EA	Offers the same services with the addition Euro Travel Money.

Opening times	Access						
<table><tr><td>Mon – Fri</td><td>08:30 – 17:30</td></tr><tr><td>Sat</td><td>09:00 – 12:30</td></tr><tr><td>Sun</td><td>Closed</td></tr></table>	Mon – Fri	08:30 – 17:30	Sat	09:00 – 12:30	Sun	Closed	This branch has a wide door and level access via a steps & a ramp with a handrail at the entrance.
Mon – Fri	08:30 – 17:30						
Sat	09:00 – 12:30						
Sun	Closed						

Getting there
This Post Office service is located approximately 1.3 miles away from the previous location of Blackfordby Mobile service, along varied terrain. Time restricted parking is available outside the branch.

Moira Post Office	Services
Ace of Drinks 38 Ashby Road Moira Swadlincote DE12 6DJ	Offers similar services, with the addition of a comprehensive range of Travel Money, On Demand Travel Insurance and Vehicle Tax.

Opening times	Access								
<table><tr><td>Mon - Thu</td><td>08:30 – 18:00</td></tr><tr><td>Fri</td><td>08:30 – 18:30</td></tr><tr><td>Sat</td><td>08:30 – 14:00</td></tr><tr><td>Sun</td><td>Closed</td></tr></table>	Mon - Thu	08:30 – 18:00	Fri	08:30 – 18:30	Sat	08:30 – 14:00	Sun	Closed	This branch has a wide door and level access at the entrance.
Mon - Thu	08:30 – 18:00								
Fri	08:30 – 18:30								
Sat	08:30 – 14:00								
Sun	Closed								

Getting there
This Post Office service is located approximately 2 miles away from the previous location of Blackfordby Mobile service, along varied terrain. Parking is available nearby. There are local buses serving the surrounding area.

Alternative branches for Harlaston Mobile Service

Elford Outreach Service		Services
Elford Village Hall Church Road Elford Tamworth B79 9DA		Offers similar services, with the addition of Euro/Dollar Travel Money, On Demand Travel Insurance and Vehicle Tax.
Opening times		Access
Tue	09:00 – 15:00	This branch has a wide door and level access at the entrance.
Getting there		
This Post Office service is located approximately 2.5 miles away from the previous location of Harlaston mobile service, along varied terrain. Parking is available outside the Village hall. There are local buses serving the surrounding area.		
Masefield Drive Post Office		Services
Spar 150 Masefield Drive Tamworth B79 8JA		Offers the same services.
Opening times		Access
Mon – Sat	07:00 – 20:30	This branch has wide, automatic doors and level access at the entrance.
Sun	07:30 – 17:30	
Getting there		
This Post Office service is located approximately 4.1 miles away from the previous location of Harlaston mobile service, along varied terrain. Parking is available outside the branch. There are local buses serving the surrounding area.		
Tamworth Post Office		Services
The Co-operative Tamworth 1-5 Church Street Tamworth B79 7DH		Offers similar services, with the addition of a comprehensive range of Travel Money, Passport Check & Send, Vehicle Tax and On Demand Travel Insurance.
Opening times		Access
Mon – Fri	09:00 – 17:30	This branch has wide, automatic doors and level access at the entrance.
Sat	09:00 – 14:00	
Sun	Closed	
Getting there		
This Post Office service is located approximately 4.6 miles away from the previous location of Harlaston mobile service, along varied terrain. There is Aldergate Pay & Display Car park located approximately 190 metres away. There are local buses serving the surrounding area.		

Alternative branches for Branston Mobile Service

Wellington Street Post Office	Services
11-12 Wellington Street Burton-on-Trent DE14 2DR	Offers similar services, with the addition of a comprehensive range of Travel Money, Passport Check & Send, Vehicle Tax and On Demand Travel Insurance.

Opening times		Access
Mon, Wed, Thu & Fri	09:00 – 15:00	This branch has a wide door and level access at the entrance.
Tue	09:30 – 17:00	
Sat	09:00 – 12:00	
Sun	Closed	

Getting there

This Post Office service is located approximately 2.4 miles away from the previous location of Branston mobile service, along varied terrain. Time restricted parking is available outside the branch. There are local buses serving the surrounding area.

Burton-on-Trent Post Office	Services
Asda Stores Octagon Centre Orchard Street Burton-on-Trent DE14 3QJ	Offers the same services.

Opening times		Access
Mon – Sat	08:00 – 18:00	This branch has wide, automatic doors and level access at the entrance.
Sun	10:00 – 16:00	

Getting there

This Post Office service is located approximately 2.2 miles away from the previous location of Branston mobile service, along varied terrain. There is a free customer car park, with disabled bays, outside Asda Supermarket. There are local buses serving the surrounding area.

Alternative branches for Coleorton Mobile Service

Worthington Post Office		Services
Worthington Premier Store Worthington Ashby-De-La-Zouch LE65 1SH		Offers the same services.
Opening times		Access
Mon – Sat	08:00 – 20:00	This branch has a wide door and level access at the entrance.
Sun	09:00 – 18:00	
Getting there		
This Post Office service is located approximately 2.4 miles away from the previous location of Coleorton mobile service, along varied terrain. Parking is available outside the branch.		

Thringstone Post Office		Services
19-23 Loughborough Road Thringstone Coalville LE67 8LQ		Offers similar services, with the addition of Euro Travel Money.
Opening times		Access
Mon – Sat	06:00 – 20:00	This branch has a wide, automatic door and level access at the entrance.
Sun	07:00 – 20:00	
Getting there		
This Post Office service is located approximately 2.1 miles away from the previous location of Coleorton mobile service, along varied terrain. Parking is available outside the branch.		

Alternative branches for Sheepy Magna Mobile Service

Ratcliffe Culey Post Office		Services
16 Sketchley Lane Ratcliffe Culey Atherstone CV9 3NZ		Offers the same services.
Opening times		Access
Mon & Tue	09:00 – 17:30	This branch has a wide door and level access at the entrance.
Getting there		
This Post Office service is located approximately 1.8 miles away from the previous location of Sheepy Magna mobile service, along varied terrain. Parking is available nearby.		
Long Street Post Office		Services
Morrisons Daily 101-103 Long Street Atherstone CV9 1AB		Offers similar services, with the addition of a comprehensive range of Travel Money.
Opening times		Access
Mon – Fri	05:30 – 22:00	This branch has a wide door and level access at the entrance.
Sat	06:00 – 22:00	
Sun	07:00 – 22:00	
Getting there		
This Post Office service is located approximately 3 miles away from the previous location of Sheepy Magna mobile service, along varied terrain. Time restricted parking is available nearby. There are buses serving the surrounding area.		

Alternative branches for Whittington Mobile Service

Trent Valley Post Office	Services
17 Eastern Avenue Lichfield WS13 6TE	Offers similar services, with the addition of a comprehensive range of Travel Money, Passport Check & Send, Vehicle Tax and On Demand Travel Insurance.

Opening times		Access
Mon – Fri	09:00 – 17:00	This branch has a wide door and level access at the entrance.
Sat	09:00 – 13:00	
Sun	Closed	

Getting there
This Post Office service is located approximately 2.7 miles away from the previous location of Whittington mobile service, along varied terrain. Parking is available at the rear of the branch.

Elford Outreach Service	Services
Elford Village Hall Church Road Elford Tamworth B79 9DA	Offers similar services, with the addition of Euro/Dollar Travel Money, On Demand Travel Insurance and Vehicle Tax.

Opening times		Access
Tue	09:00 – 15:00	This branch has a wide door and level access at the entrance.

Getting there
This Post Office service is located approximately 3.8 miles away from the previous location of Whittington mobile service, along varied terrain. Parking is available outside the Village hall. There are local buses serving the surrounding area.

Alternative branches for Ellistown Mobile Service

Hugglescote Post Office		Services
Morrisons Daily 39 Central Road Hugglescote Coalville LE67 2FH		Offers similar services, with the addition of Euro Travel Money and Vehicle Tax.
Opening times		Access
Mon – Sun 06:00 – 22:00		This branch has a wide door and level access at the entrance.
Getting there		
This Post Office service is located approximately 1 mile away from the previous location of Ellistown mobile service, along varied terrain. Parking is available outside the branch. There are buses serving the surrounding area.		
Station Road (329) Post Office		Services
329 Station Road Bagworth Coalville LE67 1BL		Offers the same services.
Opening times		Access
Mon - Sun 08:00 – 19:00		This branch has a wide door and level access at the entrance.
Getting there		
This Post Office service is located approximately 1.6 miles away from the previous location of Ellistown mobile service, along varied terrain. There is a free customer car park, with disabled bays, outside the branch. There are local buses serving the surrounding area.		

Alternative branches for Stanton under Bardon Mobile Service

Main Street Post Office	Services
251 Main Street Thornton Coalville LE67 1AJ	Offers the same services.

Opening times	Access						
<table><tr><td>Mon – Fri</td><td>08:00 – 19:30</td></tr><tr><td>Sat</td><td>08:00 – 16:00</td></tr><tr><td>Sun</td><td>08:00 – 12:00</td></tr></table>	Mon – Fri	08:00 – 19:30	Sat	08:00 – 16:00	Sun	08:00 – 12:00	This branch has a wide door and level access at the entrance.
Mon – Fri	08:00 – 19:30						
Sat	08:00 – 16:00						
Sun	08:00 – 12:00						

Getting there

This Post Office service is located approximately 2.2 miles away from the previous location of Stanton under Bardon mobile service, along varied terrain. Parking is available outside the branch. There are local buses serving the surrounding area.

Markfield Post Office	Services
Markfield Village Store Chitterman Way Markfield Leicester LE67 9WU	Offers the same services.

Opening times	Access						
<table><tr><td>Mon - Fri</td><td>09:00 – 17:30</td></tr><tr><td>Sat</td><td>09:00 – 12:15</td></tr><tr><td>Sun</td><td>Closed</td></tr></table>	Mon - Fri	09:00 – 17:30	Sat	09:00 – 12:15	Sun	Closed	This branch has a wide door and level access at the entrance.
Mon - Fri	09:00 – 17:30						
Sat	09:00 – 12:15						
Sun	Closed						

Getting there

This Post Office service is located approximately 2.2 miles away from the previous location of Stanton under Bardon mobile service, along varied terrain. Parking with disabled bays, is available nearby. There are local buses serving the surrounding area.

Alternative branches for Long Whatton Mobile Service

Hathern Post Office	Services
Hathern Cross Street Stores 12 Cross Street Hathern Loughborough LE12 5LB	Offers similar services, with the addition of Euro Travel Money.

Opening times		Access
Mon, Tue, Thu & Fri	09:00 – 13:00 14:00 – 17:30	This branch has a wide door and a step at the entrance.
Wed	09:00 – 13:00	
Sat	09:00 – 12:30	
Sun	Closed	

Getting there

This Post Office service is located approximately 1.7 miles away from the previous location of Long Whatton mobile service, along varied terrain. Parking is available outside the branch.

Sutton Bonington Post Office	Services
28 Main Street Sutton Bonington Loughborough LE12 5NE	Offers similar services, with the addition of Euro Travel Money.

Opening times		Access
Mon, Tue, Thu & Fri	09:00 – 12:30 13:30 – 16:00	This branch has a wide door and a step with grab rails at the entrance.
Wed & Sat	09:00 – 12:30	
Sun	Closed	

Getting there

This Post Office service is located approximately 3 miles away from the previous location of Long Whatton mobile service, along varied terrain. Parking is available outside the branch.

Alternative branches for Whitacre Heath Mobile Service

Coleshill Post Office	Services
128A High Street Coleshill Birmingham B46 3BJ	Offers similar services, with the addition of a comprehensive range of Travel Money, Passport Check & Send, Vehicle Tax and On Demand Travel Insurance.

Opening times	Access								
<table><tr><td>Mon & Tue</td><td>08:30 – 17:30</td></tr><tr><td>Wed - Fri</td><td>09:00 – 17:30</td></tr><tr><td>Sat</td><td>09:00 – 13:00</td></tr><tr><td>Sun</td><td>Closed</td></tr></table>	Mon & Tue	08:30 – 17:30	Wed - Fri	09:00 – 17:30	Sat	09:00 – 13:00	Sun	Closed	This branch has a wide, automatic doors and level access at the entrance.
Mon & Tue	08:30 – 17:30								
Wed - Fri	09:00 – 17:30								
Sat	09:00 – 13:00								
Sun	Closed								

Getting there
This Post Office service is located approximately 2.9 miles away from the previous location of Whitacre Heath mobile service, along varied terrain. Time restricted parking with a disabled bay is available nearby. There are local buses serving the surrounding area.

Hurley Post Office	Services
11 Knowle Hill Hurley Atherstone CV9 2JE	Offers similar services, with the addition of Euro Travel Money.

Opening times	Access						
<table><tr><td>Mon – Fri</td><td>08:00 – 18:00</td></tr><tr><td>Sat</td><td>08:00 – 13:00</td></tr><tr><td>Sun</td><td>09:30 – 13:00</td></tr></table>	Mon – Fri	08:00 – 18:00	Sat	08:00 – 13:00	Sun	09:30 – 13:00	This branch has a wide door and small step at the entrance.
Mon – Fri	08:00 – 18:00						
Sat	08:00 – 13:00						
Sun	09:30 – 13:00						

Getting there
This Post Office service is located approximately 2.8 miles away from the previous location of Whitacre Heath mobile service, along varied terrain. Parking is available nearby.

Alternative branches for Kegworth Mobile Service

Sutton Bonington Post Office	Services
28 Main Street Sutton Bonington Loughborough LE12 5NE	Offers similar services, with the addition of Euro Travel Money.

Opening times	Access						
<table><tr><td>Mon, Tue, Thu & Fri</td><td>09:00 – 12:30 13:30 – 16:00</td></tr><tr><td>Wed & Sat</td><td>09:00 – 12:30</td></tr><tr><td>Sun</td><td>Closed</td></tr></table>	Mon, Tue, Thu & Fri	09:00 – 12:30 13:30 – 16:00	Wed & Sat	09:00 – 12:30	Sun	Closed	This branch has a wide door and a step with grab rails at the entrance.
Mon, Tue, Thu & Fri	09:00 – 12:30 13:30 – 16:00						
Wed & Sat	09:00 – 12:30						
Sun	Closed						

Getting there
This Post Office service is located approximately 3 miles away from the previous location of Kegworth mobile service, along varied terrain. Parking is available outside the branch.

Hathern Post Office	Services
Hathern Cross Street Stores 12 Cross Street Hathern Loughborough LE12 5LB	Offers similar services, with the addition of Euro Travel Money.

Opening times	Access						
<table><tr><td>Mon – Fri</td><td>08:00 – 18:00</td></tr><tr><td>Sat</td><td>08:00 – 13:00</td></tr><tr><td>Sun</td><td>09:30 – 13:00</td></tr></table>	Mon – Fri	08:00 – 18:00	Sat	08:00 – 13:00	Sun	09:30 – 13:00	This branch has a wide door and a step at the entrance.
Mon – Fri	08:00 – 18:00						
Sat	08:00 – 13:00						
Sun	09:30 – 13:00						

Getting there
This Post Office service is located approximately 3.4 miles away from the previous location of Kegworth mobile service, along varied terrain. Parking is available outside the branch.

Alternative branches for Hammerwich Mobile Service

Burntwood Post Office	Services
1 Cannock Road Burntwood WS7 0BL	Offers similar services, with the addition of a comprehensive range of Travel Money, Passport Check & Send, Vehicle Tax and On Demand Travel Insurance.

Opening times	Access						
<table><tr><td>Mon, Tue, Thu & Fri</td><td>09:00 – 13:00 13:30 – 17:30</td></tr><tr><td>Wed & Sat</td><td>09:00 – 12:30</td></tr><tr><td>Sun</td><td>Closed</td></tr></table>	Mon, Tue, Thu & Fri	09:00 – 13:00 13:30 – 17:30	Wed & Sat	09:00 – 12:30	Sun	Closed	This branch has a wide door and level access via a ramp with a handrail at the entrance.
Mon, Tue, Thu & Fri	09:00 – 13:00 13:30 – 17:30						
Wed & Sat	09:00 – 12:30						
Sun	Closed						

Getting there
This Post Office service is located approximately 0.9 miles away from the previous location of Hammerwich mobile service, along varied terrain. Parking is available at the forecourt of the branch.

Chasetown Post Office	Services
57 High Street Chasetown Burntwood WS7 3XE	Offers similar services, with the addition of a comprehensive range of Travel Money, Passport Check & Send, Vehicle Tax and On Demand Travel Insurance.

Opening times	Access				
<table><tr><td>Mon – Sat</td><td>08:00 – 19:30</td></tr><tr><td>Sun</td><td>08:00 – 13:30</td></tr></table>	Mon – Sat	08:00 – 19:30	Sun	08:00 – 13:30	This branch has a wide door and a step at the entrance.
Mon – Sat	08:00 – 19:30				
Sun	08:00 – 13:30				

Getting there
This Post Office service is located approximately 1.9 miles away from the previous location of Hammerwich mobile service, along varied terrain. Parking is available opposite the branch.

Alternative branches for Fillongley Mobile Service

Gun Hill Post Office	Services
Premier Stores 1 Nuneaton Road Gun Hill Arley Coventry CV7 8HB	Offers similar services, with the addition of Euro Travel Money and Vehicle Tax.

Opening times	Access						
<table><tr><td>Mon - Fri</td><td>09:00 – 16:00</td></tr><tr><td>Sat</td><td>09:00 – 11:00</td></tr><tr><td>Sun</td><td>Closed</td></tr></table>	Mon - Fri	09:00 – 16:00	Sat	09:00 – 11:00	Sun	Closed	This branch has a wide door and level access at the entrance.
Mon - Fri	09:00 – 16:00						
Sat	09:00 – 11:00						
Sun	Closed						

Getting there

This Post Office service is located approximately 2.6 miles away from the previous location of Fillongley mobile service, along varied terrain. Parking is available on the forecourt of the branch. There are local buses serving the surrounding area.

Ansley Post Office	Services
148 Birmingham Road Ansley Nuneaton CV10 9PQ	Offers the same services.

Opening times	Access						
<table><tr><td>Mon – Fri</td><td>09:00 – 17:00</td></tr><tr><td>Sat</td><td>08:00 – 13:30</td></tr><tr><td>Sun</td><td>Closed</td></tr></table>	Mon – Fri	09:00 – 17:00	Sat	08:00 – 13:30	Sun	Closed	This branch has a wide door and level access via a ramp & steps with handrails at the entrance.
Mon – Fri	09:00 – 17:00						
Sat	08:00 – 13:30						
Sun	Closed						

Getting there

This Post Office service is located approximately 3.8 miles away from the previous location of Fillongley mobile service, along varied terrain. Parking is available nearby. There are local buses serving the surrounding area.

Alternative branches for Hulland Ward Mobile Service

Brailsford Post Office	Services
Brailsford Stores Main Road Brailsford Ashbourne DE6 3DA	Offers similar services, with the addition of Euro Travel Money and Vehicle Tax.

Opening times	Access						
<table><tr><td>Mon - Fri</td><td>08:00 – 17:30</td></tr><tr><td>Sat</td><td>08:00 – 15:30</td></tr><tr><td>Sun</td><td>08:30 – 11:30</td></tr></table>	Mon - Fri	08:00 – 17:30	Sat	08:00 – 15:30	Sun	08:30 – 11:30	This branch has a wide door and a step at the entrance.
Mon - Fri	08:00 – 17:30						
Sat	08:00 – 15:30						
Sun	08:30 – 11:30						

Getting there
This Post Office service is located approximately 3.4 miles away from the previous location of Hulland Ward mobile service, along varied terrain. Parking is available outside the branch. There are local buses serving the surrounding area.

Ashbourne Post Office	Services
The Co-operative Shawcroft Centre Dig Street Ashbourne DE6 1RT	Offers similar services, with the addition of a comprehensive range of Travel Money, Passport Check & Send, Vehicle Tax and On Demand Travel Insurance.

Opening times	Access						
<table><tr><td>Mon – Fri</td><td>08:00 – 17:30</td></tr><tr><td>Sat</td><td>08:00 – 13:00</td></tr><tr><td>Sun</td><td>Closed</td></tr></table>	Mon – Fri	08:00 – 17:30	Sat	08:00 – 13:00	Sun	Closed	This branch has a wide, automatic doors and level access at the entrance.
Mon – Fri	08:00 – 17:30						
Sat	08:00 – 13:00						
Sun	Closed						

Getting there
This Post Office service is located approximately 5.2 miles away from the previous location of Hulland Ward mobile service, along varied terrain. There is a free customer car park outside the Co-operative store. There are local buses serving the surrounding area.

**To get this information in a different format, for example, in larger print, audio or braille call
03452 66 01 15 or Textphone 03457 22 33 55.**

Principles of Community Engagement on changes to the Post Office network (extract)

A full version of this document is available on our Consultation Hub - postofficeviews.co.uk

We are committed to engaging and supporting our customers and their representatives as we make changes to the Post Office network. The following Principles will be adopted when communicating about changes to your local Post Office branch.

We will **Notify** - where we are informing customers of changes around:

- Opening hours
- Unplanned closure¹/ planned service interruption
- Re-opening of a closed branch in the same site
- Opening a new branch unrelated to a previous closure
- Location used by a Mobile Post Office within a community
- Franchising of a Directly Managed branch in its existing site where there are no changes to access to the Post Office serving point

We will display a poster in branch (or nearby if appropriate) to notify customers of the above changes, aiming to provide four weeks' notice. Four weeks' notice may not be possible for an unplanned change, and in these instances, we will provide notice as soon as we are able to. For closures we will include details of the nearest alternative Post Offices and our customer helpline/textphone.

We notify locally elected representatives including but are not restricted to the Member of Parliament, Scottish Parliament, Welsh Parliament, or Northern Ireland Assembly, Local Authority Chief Executive, Ward Councillors, Parish or Community Council, selected charities, local Citizens Advice, Age UK, Northern Ireland's Disability Action and Northern Ireland's Rural Community Network. They are also encouraged to share all information additionally with local groups and organisations who they believe have an active interest in changes to their local Post Office.

These Principles have been agreed with Citizens Advice, Consumer Scotland and the General Consumer Council for Northern Ireland, the independent statutory consumer advocacy bodies.

What to do if you feel these Principles haven't been followed:

Please get in touch so we can investigate your complaint. We'll explain in our reply whether we believe we have followed our Principles of Community Engagement and will provide you with the contact details for the relevant consumer advocacy body (Citizens Advice, Consumer Scotland, or the Consumer Council for Northern Ireland) if you're not satisfied with our response. The consumer advocacy body will independently assess whether we have followed the Principles of Community Engagement process (rather than the decision itself) and recommend any actions with respect to the complaint.

Postofficeviews.co.uk

Comments@postoffice.co.uk

FREEPOST Your Comments

Call: 03452 66 01 15

Textphone: 03457 22 33 55

¹Where the closure is unplanned, the service provision in the area will be reviewed based on current usage, modelling and availability of any suitable replacement or alternative service model. A commercial decision will be made if to actively seek to replace the closed service and will not be subject to public consultation.