



Dear Customer

Linton Mobile service

Local Public Consultation Decision

We are writing to confirm that we will be proceeding with our proposal to restore Post Office services in the communities of Walton on Trent, Blackfordby, Sheepy Magna, Bitteswell, Abbots Bromley, Denstone, Whitacre Heath, Whittington, Fillongley, Hammerwich, Mapleton, Hulland Ward, Turnditch, Acton Trussell and Branston with the introduction of a Mobile service.

We received a number of comments from customers and local representatives during the consultation period. The feedback welcomed the proposed service as it will enable us to reinstate Post Office services in the local area. We also received comments about the proposed locations of the service and that the proposed visiting times of the mobile service might be insufficient to meet the needs of customers in the area. The feedback has enabled me to improve my understanding of customers' views and to ensure that all such information was taken into account before finalising our plans for the new services.

In order to ensure the new service can be introduced without undue delay for our customers, some of the locations and times of the service have been changed from those previously detailed in our proposal. However, we remain confident that the amended service will be accessible to our customers and allow us to reinstate Post Office services within the Linton area. Further details of the services are provided at the end of this letter.

We do understand that for some customers the new mobile service times may be less convenient, however, we do consider that the hours for the mobile service will meet the needs of our customers in the rural communities and allow us to provide sustainable services to them in the longer term. We will, however, continue to review and monitor service on an on-going basis and should customer usage increase significantly, consideration would be given to adjusting service times accordingly.

We have carefully considered my original proposal and the feedback received during the public consultation period. I am confident that the new branch is suitably located and that this new way of offering Post Office services will meet customer needs, whilst helping to provide future sustainability for the branch.

The new services will commence from Thursday 22 March 2018.

You can also find a copy of this letter on our website at postofficeviews.co.uk. When entering the website you will be asked to enter the code for this branch: 379207




Thank you for considering our proposal.

Yours faithfully

A handwritten signature in black ink, appearing to read "L. McNally".

Lesley McNally
Network Operations Area Manager

How to contact us:

-  postofficeviews.co.uk
-  comments@postoffice.co.uk
-  FREEPOST Your Comments

Details of the new Mobile services:

Turnditch Mobile service

Crompton Inglefield Hall
Ashbourne Road
Turnditch
Belper
DE56 2LH

Proposed opening times

Monday	09:15 – 10:15
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Services

A wide range of services will be available. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.

Access and facilities

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Parking

Parking available close to the Mobile Van.

Hulland Ward Mobile service

Hulland General Store
Main Road
Hulland Ward
Ashbourne
DE6 3EA

Proposed opening times

Monday	10:30 – 11:30
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Services

A wide range of services will be available. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.

Access and facilities

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Parking

Parking available close to the Mobile Van.

Mapleton Mobile service

The Okeover Arms car park
Mapleton
Ashbourne
DE6 2AB

Proposed opening times

Monday	12:00 – 13:00
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Services

A wide range of services will be available. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.

Access and facilities

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Parking

Parking available close to the Mobile Van.

Denstone Mobile service

Village Hall
College Road
Denstone
Uttoxeter
ST14 5HR

Proposed opening times

Monday	13:45 – 14:45
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Services

A wide range of services will be available. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.

Access and facilities

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Parking

Parking available close to the Mobile Van.

Branston Mobile service

Roadside - Acacia Lane
Branston
Burton on Trent
DE14 3FW

Proposed opening times

Tuesday	08:30 – 12:30
Friday	08:30 – 11:30

Services

A wide range of services will be available. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.

Access and facilities

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Parking

Parking available close to the Mobile Van.

Whittington Mobile service

Village Hall
4-6 Langton Crescent
Whittington
Lichfield
WS14 9LR

Proposed opening times

Tuesday	13:00 – 15:00
Thursday	08:30 – 10:30
Friday	15:00 – 16:00

Services

A wide range of services will be available. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.

Access and facilities

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Parking

Parking available close to the Mobile Van.

Walton on Trent Mobile service

Roadside
Bells End Road
Walton on Trent
Swadlincote
DE12 8NF

Proposed opening times

Tuesday	15:15 – 16:15
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Services

A wide range of services will be available. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.

Access and facilities

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Parking

Parking available close to the Mobile Van.

Bitteswell Mobile service

Roadside – The Man at Arms
The Green
Ullesthorpe Road
Bitteswell
Lutterworth
LE17 4SB

Proposed opening times

Wednesday	09:00 – 10:00
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Services

A wide range of services will be available. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.

Access and facilities

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Parking

Parking available close to the Mobile Van.

Fillongley Mobile service

The Manor House car park
Coventry Road
Fillongley
Coventry
CV7 8ET

Proposed opening times

Wednesday	10:45 – 11:45
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Services

A wide range of services will be available. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.

Access and facilities

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Parking

Parking available close to the Mobile Van.

Whitacre Heath Mobile service

The Railway car park
30 Station Road
Whitacre Heath
Coleshill
Birmingham
B46 2EH

Proposed opening times

Wednesday	12:00 – 13:00
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Services

A wide range of services will be available. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.

Access and facilities

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Parking

Parking available close to the Mobile Van.

Sheepy Magna Mobile service

Layby off Main Road
Opposite Black Horse
Sheepy Magna
Atherstone
CV9 3QR

Proposed opening times

Wednesday	13:45 – 14:45
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Services

A wide range of services will be available. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.

Access and facilities

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Parking

Parking available close to the Mobile Van.

Blackfordby Mobile service

Blackfordby Village Hall car park
Sandtop Lane
Blackfordby
Swadlincote
DE11 8AL

Proposed opening times

Wednesday	15:15 – 16:15
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Services

A wide range of services will be available. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.

Access and facilities

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Parking

Parking available close to the Mobile Van.

Hammerwich Mobile service

Hammerwich Community Centre
105 Burntwood Road
Hammerwich
Burntwood
WS7 0JL

Proposed opening times

Thursday	11:00 – 13:00
Friday	13:45 – 14:45

Services

A wide range of services will be available. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.

Access and facilities

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Parking

Parking available close to the Mobile Van.

Acton Trussell Mobile service

Community Centre
9 Acton Hill Road
Acton Trussell
Stafford
ST17 0RY

Proposed opening times

Thursday	13:30 – 14:30
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Services

A wide range of services will be available. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.

Access and facilities

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Parking

Parking available close to the Mobile Van.

Abbots Bromley Mobile service

The Bagot Arms car park
Bagot Street
Abbots Bromley
Rugeley
WS15 3DB

Proposed opening times

Thursday	15:00 – 16:00
Friday	12:00 – 13:00

Services

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Access and facilities

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Parking

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To get this information in a different format, for example, in larger print, audio or braille please contact the Customer Helpline on 03452 66 01 15 or Textphone 03457 22 33 55.