



## Changes to your branch

We recently asked your views regarding access in relation to our plans to franchise Kingswood Post Office.

We received six responses which raised concerns regarding access within the store and queuing. We can confirm that WHSmith High Street Ltd. will ensure that there are sufficiently wide, clear aisles and there is adequate space for Post Office customers, including wheelchair users, so they can easily access the Post Office area. WHSmith will review their Post Office signage, and ensure that the queuing area is clearly defined.

To make the change the branch will need to close at 17:30 on Monday 25 February 2019 and reopen 09:00 on Wednesday 27 February 2019.

During this temporary closure period customers can use any convenient branch.

## Alternative Branches

### Mayfield Park Post Office, 253 Lodge Causeway, Fishponds, Bristol, BS16 3RB

#### Opening times:

Monday	08:30 – 17:30
Tuesday	08:30 – 17:30
Wednesday	08:30 – 17:30
Thursday	08:30 – 17:30
Friday	08:30 – 17:30
Saturday	09:00 – 13:00
Sunday	Closed

- **Services**

A wide range of Post Office services will be available.

- **Access and facilities**

This branch has a wide door and level access at the entrance. Internally there is a low level serving counter, PIN pad and a hearing loop.

- **Transport**

Public transport is available to and from the surrounding area.

- **Route**

This Post Office service is located approximately 1.2 miles away from Kingswood branch, along varied terrain.

### Hanham Post Office, 103 High Street, Hanham, Bristol, BS15 3QG

#### Opening times:

Monday	08:00 – 18:00
Tuesday	08:00 – 18:00
Wednesday	08:00 – 18:00
Thursday	08:00 – 18:00
Friday	08:00 – 18:00
Saturday	08:00 – 14:00
Sunday	Closed

- **Services**

A wide range of Post Office services will be available.

- **Access and facilities**

This branch has a wide door, steps and a ramp with handrail at the entrance. Internally there is a low level serving counter, PIN pad and a hearing loop.

- **Transport**

Public transport is available to and from the surrounding area.

- **Route**

This Post Office service is located approximately 1.3 miles away from Kingswood branch, along varied terrain.

Nearest branch offering DVLA Services: Fishponds Post Office, 12 Straits Parade, Fishponds, Bristol, BS16 2LE, Approximately 1.9 miles away

To view information about the branch

SCAN HERE:



If you would like this information in Braille, large print or audio call 03452 66 01 15, Textphone 03457 22 33 55 or to see a copy of our Principles of Community Engagement about changes to the Post Office® network, visit our website [postofficeviews.co.uk](http://postofficeviews.co.uk)