Dear Sir/Madam

Kildonan Post Office®
Previously located at: Kildonan Hotel, Kildon, KA27 8SE

Local Public Consultation Decision

I am writing to confirm the re-location of this service to Kildonan Village Hall, Kildonan, KA27 8SE, which took place on 5 June 2017.

We didn't receive any comments from customers or local representatives during the consultation period. I have carefully considered our original proposal and I am confident that the new service is suitably located and will meet the needs of our customers in the local community. This move will secure Post Office services to the local community in the longer term.

Further details of the new service are provided at the end of this letter.

You can also find a copy of this letter on our website at postofficeviews.co.uk. When entering the website you will be asked to enter the code for this service: 59547099

Thank you for considering our proposal.

Yours faithfully

Kenny Lamont
Network Operations Area Manager

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PostOffice.co.uk

How to contact us:

postofficeviews.co.uk

comments@postoffice.co.uk

Customer Helpline: 03452 66 01 15
Textphone: 03457 22 33 55

FREEPOST Your Comments
Please note this is the full address to use and no further address details are required.

We've published our final plan on-line, to see it, scan here.

If you don't have a QR code scanner on your phone, you can find one in your app store.

This communication process has been agreed with the independent statutory consumer watchdog, which in Great Britain is Citizens Advice and Citizens Advice Scotland, and in Northern Ireland, the Consumer Council, and is being carried out in line with our Code of Practice for changes to the Post Office network, which we have agreed with them. If you'd like copies of the Code they are available in branch, or by contacting us or on our website at: www.postofficeviews.co.uk. If you think that the process has not been properly followed and wish to make a complaint, then please write to us or email us via the contact details included in our posters and letters and let us know why. We'll examine your complaint and respond to you as soon as we can. We will provide you with the relevant contact points for the consumer watchdog, so if you are still not satisfied when you have received our response, you can ask them for their assistance.

To get this information in a different format, for example, in larger print, audio or braille please contact the Customer Helpline on 03452 66 01 15 or Textphone 03457 22 33 55.

Details of the new service:

<table>
<tr>
<td>
Kildonan Post Office
Kildonan Village Hall
Kildonan
KA27 8SE

Opening times
<table>
<tr><td>Monday</td><td>10:00 – 12:00</td></tr>
<tr><td>Thursday</td><td>10:00 – 12:00</td></tr>
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Services
The same range of services is available. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.

Access and facilities
The premises has a wide door and a ramp at the entrance. Internally, there is a hearing loop and space for a wheelchair.
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Transport/parking
Parking is available nearby.

Route
Approximately 0.7 miles from the previously closed service, along varied terrain.
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