



Changes to your branch[®]

We recently asked your views regarding access in relation to our plans to franchise Keynsham Post Office.

We received 33 responses from customers and local representatives which didn't raise any concerns regarding access.

However, we will be working with the new operator to ensure that there are sufficiently wide, clear aisles and there is adequate space for Post Office customers, including wheelchair and buggy users, so they can easily access the Post Office area. Customer seating will also be provided. The same products and services will be available.

The new operator will be responsible for ensuring that the branch has sufficient staff to cope with demand and the branch has been sized based on current and future predicted customer levels.

This branch will now be closing at 17:30 on Saturdays and not 12:30 as previously advised.

To make the change the branch will close temporarily on Thursday 23 April 2020 at 16:00 and re-open on Friday 24 April 2020 at 09:00

During this period of temporary closure customers requiring Post Office services may use any convenient Post Office branch. Details of nearby alternative branches are shown below.

- Chandag Post Office, 39 Chandag Road, Keynsham, Bristol, BS31 1PW
- Holmoak Road Post Office, 39-41 Holmoak Road, Keynsham, BS31 2RZ
- Longwell Green Post Office, 89 Bath Road, Longwell Green, Bristol, BS30 9DF

How to contact us:

Comments @postoffice.co.uk

Call 03452 66 01 15

Postofficeviews.co.uk

Freepost Your Comments

Textphone 03457 22 33 55

If you would like this information in Braille, large print or audio call 03457 22 33 44, Textphone 03457 22 33 55 or to see a copy of our Principles of Community Engagement about changes to the Post Office[®] network, visit our website postofficeviews.co.uk
