



Changes to your branch

We recently asked your views regarding access in relation to our plans to franchise Horsham Post Office.

We received 2 responses which raised concerns regarding access within the premises. We can confirm that WHSmith High Street Ltd will ensure there are sufficiently wide, clear aisles and there is adequate space for Post Office customers, including wheelchair users, so they can easily access the Post Office area.

To make the change the branch will need to close at 17:30 on Tuesday 5 February 2019 and reopen at 09:00 on Thursday 7 February 2019.

During this temporary closure period customers can use any convenient branch.

Alternative Branches

Caterways Post Office, 4-5 The Parade, Caterway, Horsham, RH12 2AL

Opening times:

Monday	08:00 – 19:30
Tuesday	08:00 – 19:30
Wednesday	08:00 – 19:30
Thursday	08:00 – 19:30
Friday	08:00 – 19:30
Saturday	08:30 – 17:30
Sunday	09:00 – 18:00

- **Services**
A wide range of Post Office services will be available.
- **Access and facilities**
This branch has a wide automatic doors and level access at the entrance. Internally there is a PIN pad and a hearing loop.
- **Transport**
Public transport is available to and from the surrounding area.
- **Route**
This Post Office service is located approximately 0.9 miles away from Horsham branch, along varied terrain.

Roffey Post Office, 8 Fitzalan Road, Horsham, RH13 6AA

Opening times:

Monday	06:00 – 17:30
Tuesday	06:00 – 17:30
Wednesday	06:00 – 17:30
Thursday	06:00 – 17:30
Friday	06:00 – 17:30
Saturday	06:00 – 17:30
Sunday	07:00 – 13:00

- **Services**
A wide range of Post Office services will be available.
- **Access and facilities**
This branch has a wide door and level access at the entrance. Internally there is a low level serving counter and PIN pad, and a hearing loop.
- **Transport**
Public transport is available to and from the surrounding area.
- **Route**
This Post Office service is located approximately 1.6 miles away from Horsham branch, along varied terrain.

Nearest branch offering DVLA services: Coltsfoot Drive Post Office. 1 Coltsfoot Drive, Horsham, RH12 2FN

To view information about the branch

SCAN HERE:



If you would like this information in Braille, large print or audio call 03452 66 01 15, Textphone 03457 22 33 55 or to see a copy of our Principles of Community Engagement about changes to the Post Office® network, visit our website postofficeviews.co.uk