



Dear Sir/Madam

Halsall Post Office®
Previously located at Halsall pharmacy, The village Hall,
Halsall Road, Halsall, Ormskirk, L39 8RW

Local Public Consultation Decision

I am writing to confirm our final plans and let you know of the outcome of our local public consultation for the above branch which relocated to Massams Supplies Ltd, Ranacres Hall Farm, Ranacres Lane, Halsall, L39 8SE on Monday 26 March 2018.

We received 1 feedback from a local representative during the local public consultation period. The feedback commented on parking facilities and disabled access at the new premises. This feedback helped me to understand customers' views and to make sure that all such information was taken into account.

We recognise that the Post Office plays an important part in the lives of customers, particularly to older and disabled customers and we want to make our services as accessible as possible. Access at the new premises is level with a wide door at the entrance.

I can also confirm there is a car park to the rear of the premises with three disabled parking bays. I am therefore satisfied that parking at the proposed new branch will continue to meet the needs of customers using the Post Office.

I have carried out a final review of the original proposal. I am confident that the new service is suitably located and will continue to meet the needs of the local community. Our priority is to safeguard Post Office services to the local community in the longer term. The relocation of Halsall services has enable us to maintain a Post Office service to our customers in the local community. Further details of the new service are provided at the end of this letter.

This information is also available on the Post Office Consultation Hub at postofficeviews.co.uk.




Thank you for considering our proposal.

Yours faithfully

Karen Braggs

Karen Braggs
Area Network Change Manager

How to contact us:

-  postofficeviews.co.uk
-  comments@postoffice.co.uk
-  FREEPOST Your Comments

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at www.postoffice.co.uk/privacy

This communication process has been agreed with the independent statutory consumer watchdog, which in Great Britain is Citizens Advice and Citizens Advice Scotland, and in Northern Ireland, the Consumer Council, and is being carried out in line with our Code of Practice for changes to the Post Office network, which we have agreed with them. If you'd like copies of the Code they are available in branch, or by contacting us or on our website at: www.postofficeviews.co.uk. If you think that the process has not been properly followed and wish to make a complaint, then please write to us or email us via the contact details included in our posters and letters and let us know why. We'll examine your complaint and respond to you as soon as we can. We will provide you with the relevant contact points for the consumer watchdog, so if you are still not satisfied when you have received our response, you can ask them for their assistance.

Details of the new service:

Halsall Post Office information sheet					
Address	Masams Supplies Ltd Ranacres Hall Farm Halsall L39 8SE				
Post Office Opening hours	<table border="1"> <tr> <td>Mon</td> <td>14:00 – 17:00</td> </tr> <tr> <td>Thu</td> <td>14:00 – 17:00</td> </tr> </table>	Mon	14:00 – 17:00	Thu	14:00 – 17:00
Mon	14:00 – 17:00				
Thu	14:00 – 17:00				
Distance	1.4 miles away from the previous service, along varied terrain.				
Products & Services	The same range of services will continue to be available.				
Accessibility & Accessibility works	<p>Access and facilities This premises has a wide door and level access at the entrance.</p> <p>Transport/parking There is a car park to the rear of the premises with disabled parking bays. There are local buses serving the surrounding area.</p>				
Date the service re-relocated	Monday 26 March 2018				

To get this information in a different format, for example, in larger print, audio or braille please contact the Customer Helpline on 03452 66 01 15 or Textphone 03457 22 33 55.