



Your new branch has opened

Glenfield Post Office
Glenfield Newsagents & Off Licence, 9 Dominion Road, Glenfield, LE3 8FD

We recently asked your views on some key areas about our plans to restore the Post Office service in the local community. We received 31 responses and we opened the branch on 7 March 2022.

Key points raised:

- Access
- Internal Layout
- Parking

Response to key points:

Access into the new premises

We are mindful of the needs of all our customers, including those with mobility concerns, and the new premises have a wide door and a ramp at the entrance. A bell will also be installed at the entrance to further assist our customers with mobility issues.

Internal layout

Internally the new branch will be in line with Post Office specifications. We have worked closely with our new operator to make sure there is sufficient space for Post Office customers, including wheelchair users, so that they can move around the store and reach the Post Office area easily. Some internal adjustments to fixtures and fittings have been made to accommodate this.

Parking

Parking and the availability of parking spaces are problems faced generally in many locations nationwide. Whilst the availability of parking spaces is outside the direct control of Post Office Limited, a further review of parking has been carried out and has confirmed that there is off road parking on the premises for three cars and roadside parking in the surrounding area.

We do hope that you will enjoy using the new Post Office.

Yours sincerely

Anne Murphy

Anne Murphy
Network Provision Lead