



# Changes to your branch<sup>®</sup>

**We recently asked your views regarding access in relation to our plans to franchise Five Ways Post Office.**

We received 4 responses from customers and a local representative which raised some concerns regarding access within the store.

We will be working with the new operator to ensure that there are sufficiently wide, clear aisles and there is adequate space for Post Office customers, including wheelchair and buggy users, so they can easily access the Post Office area.

**To make the change the branch will close temporarily on  
Wednesday 20 November 2019 at 16:00  
and re-open on Thursday 21 November 2019 at 09:00**

During this period of temporary closure customers requiring Post Office services may use any convenient Post Office branch.

Details of nearby alternative branches are shown below.

- High Street Tunbridge Wells, 83 High Street, Tunbridge Wells, TN1 1YG
- High Brooms Post Office, 70 High Brooms Road, Tunbridge Wells, TN4 9BN
- Southborough Post Office, 68 London Road, Tunbridge Wells, TN4 OPR
- Tonbridge Post Office, 35-37 High Street, Tonbridge, TN9 1SQ

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**If you would like this information in Braille, large print or audio call 03452 66 01 15, Textphone 03457 22 33 55 or to see a copy of our Principles of Community Engagement about changes to the Post Office<sup>®</sup> network, visit our website [postofficeviews.co.uk](http://postofficeviews.co.uk)**

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