



## **Your new branch is due to open**

### **Eyres Monsell Post Office Monsell Pharmacy, 184 Sturdee Road, Leicester, LE2 9DB**

We recently asked your views on some key areas about our plans to restore the Post Office service in the local community. We received seven responses, which welcomed the return of Post Office services to our customers.

Please accept our apologies for any inconvenience caused by the delay with the re-opening of Eyres Monsell Post Office. Due to unforeseen circumstances, the new Post Office service will not open on Monday 7 March 2022, as previously advised.

We are working hard to reinstate the above Post Office service to our customers in Eyres Monsell and we are pleased to confirm your new Post Office branch is now scheduled to open on Tuesday 22 March 2022 at 13:00 at the new premises.

We will display posters at Monsell Pharmacy to tell customers the good news and updated information will be provided on our Consultation Hub.

### **Alternative branches**

**During the Coronavirus pandemic some branches may need to make changes to their opening hours.**

**The latest available branch information can be found on our website**

**[www.postoffice.co.uk/branch-finder](http://www.postoffice.co.uk/branch-finder)**

In the interim customers may continue to use any Post Office branch for everyday Post Office products and services. Details of possible alternative Post Office branches in the area are provided below for your convenience:

- Blaby Post Office, 1 Leicester Road, Blaby, Leicester, LE8 4GR
- Saffron Lane Post Office, 571 Saffron Lane, Leicester, LE2 6UN

### **Parking**

We are pleased to let you know that there is a dedicated customer car park outside the new branch.

### **Access into the new premises**

We are mindful of the needs of all our customers, including those with mobility concerns, and confirm access at the entrance to the new branch is level with a wide automatic door. Internally, there will be a hearing loop and space for a wheelchair.

### **Internal layout**

We have worked closely with our new operator to make sure there is sufficient space for Post Office customers, including wheelchair users, so that they can move around the store and reach the Post Office area easily. Some internal adjustments to fixtures and fittings have been made to accommodate this.

We do hope that you will enjoy using the new Post Office.