

Changes to your branch[®]

We recently asked your views regarding access in relation to our plans to franchise East Kilbride Post Office.

We received 8 responses from customers and local representatives which raised some concerns regarding access within the store.

We will be working with the new operator to ensure that there are sufficiently wide, clear aisles and there is adequate space for Post Office customers, including wheelchair and buggy users, so they can easily access the Post Office area. The same products and services will be available with the exception of the internal cash machine.

The new operator will be responsible of ensuring that the branch has sufficient staff to cope with demand and the branch has been sized based on current and future predicted customer levels.

To make the change the branch will close temporarily on Thursday 26 September 2019 at 16:00 and re-open on Friday 27 September 2019 at 09:00

During this period of temporary closure customers requiring Post Office services may use any convenient Post Office branch. Details of nearby alternative branches are shown below.

Maxwell Drive Post Office, 5 Stuart Street, East Kilbride, Glasgow, G74 4NE
Crosshill Post Office, 540 Cathcart Road, Glasgow, G42 8YG
St Leonards Tso Post Office, St Leonards Square, East Kilbride, Glasgow, G74 2AT

How to contact us:	Comments @postoffice.co.uk	Call 03452 66 01 15
Postofficeviews.co.uk	Freepost Your Comments	Textphone 03457 22 33 55

If you would like this information in Braille, large print or audio call 03452 66 01 15, Textphone 03457 22 33 55 or to see a copy of our Principles of Community Engagement about changes to the Post Office[®] network, visit our website postofficeviews.co.uk