



Dear Customer

East Dean Post Office®
Barn Stores, 17 Downland Way, East Dean, Eastbourne, BN20 0HR

Service Temporary Closure

We are writing to advise you that, for operational reasons, the above branch closed temporarily on 15 June 2018. Please accept my apologies for the late notification on this occasion.

We are working to restore Post Office services at East Dean and I would like to apologise for any inconvenience this temporary closure may cause locally. In the interim, we hope that our customers will continue to use the Post Office and full details of alternative services in the area are shown at the end of this letter.

We're carrying out this notification in line with our Principles of Community Engagement. You can find more information about these Principles at the end of this letter.

We would like to thank you for your patience at this time and will ensure that you are kept advised of developments in due course.

Yours faithfully

Cheryl Sitch

Cheryl Sitch
Area Network Change Manager

How to contact us:

comments@postoffice.co.uk
postofficeviews.co.uk
FREEPOST Your Comments

Post Office Limited is committed to protecting your privacy. Information about how we do this can be found on our website at postoffice.co.uk/privacy

The Principles of Community Engagement have been agreed with Citizens Advice, Citizens Advice Scotland and the General Consumer Council for Northern Ireland; the independent statutory consumer watchdogs.

A full copy of these Principles are available on postofficeviews.co.uk

What to do if you feel these Principles haven't been followed:

Please get in touch so we can investigate your complaint. We'll explain in our reply whether we believe we have followed our principles of community engagement and will provide you with the contact details for the relevant Consumer watchdog (Citizens Advice, Citizens Advice Scotland or the Consumer Council for Northern Ireland) if you're not satisfied with our response.

Alternative branches:

Meads Post Office

Co-operative Group Ltd
34 Meads Street
Eastbourne
BN20 7QY

Services

The same range of services will continue to be available with the addition of Dollar Travel Money.

Access and facilities

This branch has a wide door and level access at the entrance.

Transport/parking

Time restricted roadside parking is available nearby. There are local buses serving the surrounding area.

Route

This Post Office service is located approximately 3 miles away from East Dean branch, along varied terrain.

Opening times

Monday	07:00 – 22:00
Tuesday	07:00 – 22:00
Wednesday	07:00 – 22:00
Thursday	07:00 – 22:00
Friday	07:00 – 22:00
Saturday	07:00 – 22:00
Sunday	07:00 – 22:00

Green Street Post Office

141 Green Street
Eastbourne
BN21 1SB

Services

The same range of services will continue to be available.

Access and facilities

This branch has a wide door and level access at the entrance.

Transport/parking

Time restricted roadside parking is available opposite the premises. There are local buses serving the surrounding area.

Route

This Post Office service is located approximately 3.1 miles away from East Dean branch, along varied terrain.

Opening times

Monday	07:30 – 17:30
Tuesday	07:30 – 17:30
Wednesday	07:30 – 18:30
Thursday	07:30 – 17:30
Friday	07:30 – 17:30
Saturday	07:30 – 16:00
Sunday	Closed

To get this information in a different format, for example, in larger print, audio or braille call 03452 66 01 15 or Textphone 03457 22 33 55.