



Changes to your branch[®]

We recently asked your views regarding access in relation to our plans to franchise Dorking Post Office.

We received 5 responses from customers which didn't raise any concerns regarding access.

However, we will be working with the new operator to ensure that there are sufficiently wide, clear aisles and there is adequate space for Post Office customers, including wheelchair and buggy users, so they can easily access the Post Office area. The same products and services will be available.

The new operator will be responsible for ensuring that the branch has sufficient staff to cope with demand and the branch has been sized based on current and future predicted customer levels.

Also, please note there has been a change to the Saturday closing time that was previously advised, the branch will now close at 13:30.

To make the change the branch will close temporarily on Thursday 16 April 2020 at 16:00 and re-open on Friday 17 April 2020 at 09:00.

During this period of temporary closure customers requiring Post Office services may use any convenient Post Office branch.

Details of nearby alternative branches are shown below.

- North Holmwood Post Office, Spook Hill, Dorking, RH5 4HH
- Betchworth Post Office, Old Reigate Road, Betchworth, RH3 7DE
- Leatherhead Post Office, 1-3 High Street, Leatherhead, KT22 8AA

How to contact us:

Comments @postoffice.co.uk

Call 03457 22 33 44

Postofficeviews.co.uk

Freepost Your Comments

Textphone 03457 22 33 55

If you would like this information in Braille, large print or audio call 03457 22 33 44, Textphone 03457 22 33 55 or to see a copy of our Principles of Community Engagement about changes to the Post Office[®] network, visit our website postofficeviews.co.uk
