# Changes to your branch®

**We recently asked your views regarding access in relation to our plans to franchise Derby City Post Office.**

We received 2 responses from customers.

We will be working with the new operator to ensure that there are sufficiently wide, clear aisles and there is adequate space for Post Office customers, including wheelchair and buggy users, so they can easily access the Post Office area.

**To make the change the branch will close temporarily on Wednesday 13 November 2019 at 16:00 and re-open on Thursday 14 November 2019 at 09:00**

During this period of temporary closure customers requiring Post Office services may use any convenient Post Office branch. Details of nearby alternative branches are shown below.

- Normanton Road Post Office, 300 Normanton Road, Derby, DE23 6WE
- Walbrook Road Post Office, 149 Walbrook Road, Derby, DE23 8SF
- Littleover Post Office, 544 Burton Road, Littleover, Derby, DE23 6FN
- Ilkeston Post Office, 30 South Street, Ilkeston, DE7 5QE

---

**If you would like this information in Braille, large print or audio call 03452 66 01 15, Textphone 03457 22 33 55 or to see a copy of our Principles of Community Engagement about changes to the Post Office® network, visit our website postofficeviews.co.uk**

---