



## Your new branch is due to open

### Dawley Post Office

**Lifestyle Express Top Shop, 9 - 10 Burton Street, Dawley, Telford, TF4 2ES**

We asked your views on some key areas about our plans to restore the Post Office service in the local community. We received six responses who welcomed the return of the Post Office in Dawley.

Due to operational reasons the new Post Office service did not open as previously advised. Please accept our apologies for any inconveniences caused.

We are pleased to let you know that your new Post Office branch is scheduled to open at 13:00 on Friday 14 April 2023, at: Lifestyle Express Top Shop, 9 - 10 Burton Street, Dawley, Telford, TF4 2ES, where it will operate as one of our local style branches.

#### **Key points raised:**

- Access
- Space inside the store

#### **Response to key points:**

##### **Access into the new premises**

We are mindful of the needs of all our customers, including those with mobility concerns. We can confirm new branch will have level access with a wide door at the entrance. Internally, there will be a hearing loop and space for a wheelchair.

##### **Internal layout and space**

We have worked closely with new operator to make sure there is sufficient space for Post Office customers, including wheelchair users, so that they can move around the store and reach the Post Office area easily. Some internal adjustments to fixtures and fittings have been made to accommodate this. There will be two low level Post Office serving points at the retail counter.

##### **Post Office opening hours**

Monday - Saturday	08:00 – 19:00
Sunday	10:00 – 16:00

We do hope that you will enjoy using the new Post Office.