

## Your new branch has opened

# Darfield Post Office Snape Hill Convenience Store, 29A Snape Hill Road, Darfield, Barnsley, S73 9LY

We recently asked your views on some key areas about our plans to restore the Post Office service in the local community. We received 9 responses and this feedback was in support of our plans to maintain a Post Office service to the local community in Darfield.

Due to unforeseen circumstances the opening of the Post Office service was delayed by a day. We are delighted to let you know that the branch opened on Wednesday 28 July 2021. Please accept our apologies for any inconvenience caused.

#### Key points raised:

- Parking
- Access
- Space inside the store

## Response to key points:

#### **Parking**

Parking and the availability of parking spaces are problems faced generally in many locations nationwide. Whilst the availability of parking spaces is outside the direct control of Post Office Limited, we can confirm roadside parking available nearby.

#### Access into the new premises

We are mindful of the needs of all our customers, including those with mobility concerns. The new premises will have a wide door and level access at the entrance. Internally, there will be a hearing loop and space for a wheelchair.

## **Internal layout**

We have worked closely with our new operator to make sure there is sufficient space for Post Office customers, including wheelchair users, so that they can move around the store and reach the Post Office area easily. Some internal adjustments to fixtures and fittings have been made to accommodate this.

We do hope that you will enjoy using the new Post Office.