

Dear Customer

# Cutsyke Post Office<sup>®</sup> 157 Aketon Road, Cutsyke, Castleford, WF10 5DY

# Local Public Consultation Decision

I'm writing to confirm that we will be proceeding with our proposal to change the opening hours of the above Post Office.

I can confirm that the proposed reduction of hours has been based on customer usage of the Post Office and we are therefore confident that the new service will adequately cope with customers demand. We will however, continue to review and monitor this service on an ongoing basis and should customer usage increase significantly, consideration would be given to adjusting opening times accordingly.

Our priority is to safeguard Post Office services to the local community. In order to provide a sustainable service to our customers, it is important that the service is feasible for our Postmaster. I am therefore confident that changing the opening hours is the correct course of action to take whilst adequately meeting the needs of the Cutsyke community and ensuring the service is sustainable into the future.

Posters will now be displayed in branch to let customers know about this decision. Further details of the new service are provided at the end of this letter.

You can also find a copy of this letter on our website at <u>postofficeviews.co.uk</u>. When entering the website you will be asked to enter the code for this branch: **550323** 

Thank you for considering our proposal.

Yours faithfully

Liam Read

Liam Read Area Network Change Manager

How to contact us:

postofficeviews.co.uk

comments@postoffice.co.uk

FREEPOST Your Comments

Post Office Limited is committed to protecting your privacy. Information about how we do this can be found on our website at <u>postoffice.co.uk/privacy</u>

#### Details of the new service:

# Cutsyke Post Office®

157 Aketon Road Cutsyke Castleford WF10 5DY

# Services

The same range of Products and services will continue to be available.

# Access and facilities

No change.

#### **Opening times**

Monday	07:30 - 14:00
Tuesday	07:30 - 14:00
Wednesday	07:30 - 14:00
Thursday	07:30 - 14:00
Friday	07:30 - 14:00
Saturday	08:00 - 12:30
Sunday	Closed

# Transport/parking

No change.

#### Route

No change.

To get this information in a different format, for example, in larger print, audio or braille call 03452 66 01 15 or Textphone 03457 22 33 55.