



Dear Customer

**Cullompton Post Office®  
61A Fore Street, Cullompton, EX15 1JY**

**Branch Temporary Closure**

I am writing to advise you that, for operational reasons, the above branch closed temporarily on 12 June 2018. I am sorry for the late notification of the closure on this particular occasion.

I can assure you that we are working to resume Post Office services at Cullompton and I would like to apologise for any inconvenience this temporary closure may cause locally. In the interim, we hope that our customers will continue to use the Post Office and full details of alternative services in the area are shown at the end of this letter.

We're handling this change in line with our Code of Practice which sets out how we communicate and explain changes to the Post Office network. You can find more information about the Code below.

I would like to thank you for your patience at this time. I will ensure that you are kept advised of developments in due course.

Yours faithfully

*Matt Walls*

**Matt Walls  
Area Network Change Manager**

How to contact us:

comments@postoffice.co.uk  
FREEPOST Your Comments  
www.postofficeviews.co.uk

Post Office Limited is committed to protecting your privacy, information about how we do this can be found on our website at [www.postoffice.co.uk/privacy](http://www.postoffice.co.uk/privacy)

This communication process has been agreed with the independent statutory consumer watchdog, which in Great Britain is Citizens Advice and Citizens Advice Scotland, and in Northern Ireland, the Consumer Council, and is being carried out in line with our Code of Practice for changes to the Post Office network, which we have agreed with them. If you'd like copies of the Code they are available on our website at: [www.postofficeviews.co.uk](http://www.postofficeviews.co.uk). If you think that the process has not been properly followed and wish to make a complaint, then please write to us or email us via the contact details included in our posters and letters and let us know why. We'll examine your complaint and respond to you as soon as we can. We will provide you with the relevant contact points for the consumer watchdog, so if you are still not satisfied when you have received our response, you can ask them for their assistance.

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**Alternative branches:****Bradninch Post Office**

8 - 10 Fore Street  
Bradninch  
Exeter  
EX5 4NN

**Services**

The same range of services will continue to be available, however excluding Dollar Travel Money.

**Access and facilities**

This branch has a wide automatic door and level access at the entrance.

**Opening times**

Monday	07:00 – 21:00
Tuesday	07:00 – 21:00
Wednesday	07:00 – 21:00
Thursday	07:00 – 21:00
Friday	07:00 – 21:00
Saturday	07:00 – 21:00
Sunday	08:00 – 18:00

**Transport/parking**

Roadside parking is available nearby. There is a frequent bus service available between Cullompton branch and this Post Office service. The nearest bus stop is 15 metres away.

**Route**

This Post Office service is located approximately 2.4 miles away from Cullompton branch, along varied terrain.

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**Willand Post Office**

Old Village  
Willand  
Cullompton  
EX15 2RJ

**Services**

The same range of services will continue to be available.

**Access and facilities**

This branch has a wide door and level access at the entrance.

**Opening times**

Monday	08:00 – 18:00
Tuesday	08:00 – 18:00
Wednesday	08:00 – 18:00
Thursday	08:00 – 18:00
Friday	08:00 – 18:00
Saturday	09:00 – 16:30
Sunday	Closed

**Transport/parking**

Roadside parking is available nearby. There is a frequent bus service available between Cullompton branch and this Post Office service. The nearest bus stop is 100 metres away.

**Route**

This Post Office service is located approximately 2.5 miles away from Cullompton branch, along varied terrain.

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**To get this information in a different format, for example, in larger print, audio or braille please contact the Customer Helpline on 03452 66 01 15 or Textphone 03457 22 33 55.**