



Crumlin Mobile Services

We recently asked your views on some key areas about our plans to restore the Post Office services to the local communities in Gwaelod-y-Garth, Efail Isaf and Pant, as a permanent Mobile van service.

The previous Hosted Outreach services operating from the premises at Trinant, Cwm, Llanhilleth and Six Bells, have now changed to a Mobile van Post Office service, serving at new location stops.

We have also restored Post Office services to the communities in Tylorstown, Cross Inn, Cwmaman, Bedlinog, Gelligaer, Markham, Highlight Park, Colcot Road, with a Mobile van service, whilst we continue to seek a permanent solution.

We have made a further change to the Mobile van service for Merthyr Dyfan, which will now serve from a new location stop at the Lay-by, Between 40 and 54, On Merthyr Dyfan Road, Barry, CF62 9TH.

To serve communities with continued access to Post Office services, the Mobile van services will continue to be provided by the Postmaster at Crumlin Post Office and we have made some changes to the opening hours.

We received 4 responses who welcomed our plans and can confirm the above Mobile van Post Office services commenced from Monday 11 October 2021.

We do understand that for some customers the opening times may be less convenient than for others. However, we do consider that the new opening times reflect customer usage and will allow us to maintain a Post Office service to the community for the longer term. We will continue to review and monitor service on an on-going basis, and should customer usage increase significantly, consideration would be given to adjusting service times accordingly.

Key points raised:

- Parking
- Access

Response to key points:

Parking

Parking and the availability of parking spaces are problems faced generally in many locations nationwide. Whilst the availability of parking spaces is outside the direct control of Post Office Limited, parking is available close to where the Mobile van will be parked.

Access into the new premises

We are mindful of the needs of all our customers, including those with mobility concerns. There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

We know that the local community will join me in welcoming this good news and hope that you will continue to use the new Mobile van Post Office service.

Details of the new Mobile service: Gwaelod-y-Garth

Gwaelod-y-Garth Post Office

Gwaelod-y-Garth Inn Car Park
Main Road
Gwaelod-y-Garth
Cardiff
CF15 9HH

Services

A range of services will continue to be available.

Access

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

New opening times

Monday	12:45 – 13:45
--------	---------------

Transport/parking

Parking is available at the Gwaelod-y-Garth Inn Car Park and roadside parking is available nearby.

Getting there

This new Mobile Post Office service is located approximately 0.3 miles away from the previous Post Office service, along varied terrain.

There is a regular bus service from the previous Post Office service to this new Mobile van service.

The nearest bus stop is located within 15 metres away.

Details of the new Mobile service: Efail Isaf

Efail Isaf Post Office

Outside Efail Isaf Village Shop
14 Heol-Y-Ffynnon
Efail Isaf
Pontypridd
CF38 1AU

Services

A range of services will continue to be available.

Access

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

New opening times

Monday	14:15 – 15:15
--------	---------------

Transport/parking

Roadside parking is available outside the Village Shop and nearby.

Getting there

This new Mobile Post Office service is located outside the previous branch and Efail Isaf Village Shop.

Details of the new Mobile service: Pant

Pant Post Office

Car Park next to
Pantside Primary School
Old Pant Road
Newbridge
Newport
NP11 5BX

Services

A range of services will continue to be available.

Access

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Opening times

Friday	12:50 – 13:50
--------	---------------

Transport/parking

Parking is available at the Car Park next to the Pantside Primary School.

Getting there

This new Mobile Post Office service is located at the Car Park adjacent from the previous branch, along level terrain.

Details of the new temporary Mobile service: Tylorstown

Tylorstown Post Office

Outside Edmondess Street
Playground Park
Edmondess Street
Tylorstown
Ferndale
CF43 3DD

Services

A range of services will continue to be available.

Access

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Opening times

Monday	09:45 – 10:45
--------	---------------

Transport/parking

Roadside parking is available along Edmondess Street and nearby.

Getting there

This new Mobile Post Office service is located approximately 0.2 miles away from the previous branch, along varied terrain. There are local buses serving in the surrounding area.

Details of the new temporary Mobile service: Cross Inn

Cross Inn Post Office

At the Car Park Adjacent to
The New Penny Farthing
Cardiff Road
Llantrisant
Pontyclun
CF72 8DG

Services

A range of services will continue to be available.

Access

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Opening times

Monday	11:10 – 12:10
--------	---------------

Transport/parking

Parking is available at the Car Park adjacent to The New Penny Farthing.

Getting there

This new Mobile Post Office service is located approximately 55 metres away from the previous branch, along varied terrain.

Details of the new temporary Mobile service: Cwmaman

Cwmaman Post Office

At the Car Park
Cwmaman Care Centre
Residential Care Home
Morris Street
Cwmaman
Aberdare
CF44 6HW

Services

A range of services will continue to be available.

Access

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Transport/parking

Parking is available at the Cwmaman Care Centre Car Park and roadside parking is also available along Morris Street.

Opening times

Tuesday	09:40 – 10:40
---------	---------------

Getting there

This new Mobile Post Office service is located approximately 0.2 miles away from the previous branch, along varied terrain. There is a regular bus service from the previous branch to this new Mobile van service. The nearest bus stop is located within 60 metres away.

Details of the new temporary Mobile service: Bedlinog

Bedlinog Post Office

Gibbons Coach
Station Terrace Coach Yard
Opposite to Station Hotel
High Street
Bedlinog
Treharris
CF46 6TT

Services

A range of services will continue to be available.

Access

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Transport/parking

Roadside parking is available nearby.

New Opening times

Tuesday	12:30 – 13:30
---------	---------------

Getting there

This new Mobile Post Office service is located approximately 160 metres away from the previous branch, along varied terrain.

Details of the new temporary Mobile service: Gelligaer

Gelligaer Post Office

At the Car Park
Behind the Shopping Precinct
Heol Penallta
Gelligaer
Hengoed
CF82 8FA

Services

A range of services will continue to be available.

Access

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Transport/parking

Roadside parking is available nearby.

New opening times

Tuesday	11:15 – 12:15
---------	---------------

Getting there

This new Mobile Post Office service is located approximately 50 metres from the previous branch, along varied terrain.

Details of the new temporary Mobile service: Markham

Markham Post Office

At the Car Park
Markham Park
Pantycfn Road
Markham
Blackwood
NP12 0RX

Services

A range of services will continue to be available.

Access

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Opening times

Wednesday	10:30 – 11:30
-----------	---------------

Transport/parking

Parking is available at the Markham Car Park.

Getting there

This new Mobile Post Office service is located approximately 0.3 miles away from the previous branch, along varied terrain. There is a limited service from the previous branch to this new Mobile van service. The nearest bus stop is located outside Markham Park.

Details of the new temporary Mobile service: Highlight Park

Highlight Park Post Office

At the Car Park
Highlight Park Medical Practice
Lakin Drive
Barry
CF62 8GP

Services

A range of services will continue to be available.

Access

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Opening times

Thursday	09:50 – 10:50
----------	---------------

Transport/parking

Parking is available at the Highlight Park Medical Practice Car Park.

Getting there

This Post Office service is located approximately 0.1 mile away from the previous branch, along level terrain. There are local buses serving in the surrounding area.

Details of the new temporary Mobile service: Colcot Road

Colcot Road Post Office

At the Car Park
The Cherry Orchard
Barry Road
Barry
CF62 8EH

Services

A range of services will continue to be available.

Access

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Opening times

Thursday	11:00 – 12:00
----------	---------------

Transport/parking

Parking is available at The Cherry Orchard Car Park.

Getting there

This Post Office service is located approximately 1.2 miles away from the previous branch, along varied terrain. There are local buses serving in the surrounding area.

Location Changes to the new temporary Mobile service: Merthyr Dyfan

Merthyr Dyfan Post Office

At the Lay-by
Between 40 and 54
On Merthyr Dyfan Road
Barry
CF62 9TH

Services

A range of services will continue to be available.

Access

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Opening times

Thursday	12:10 – 13:10
----------	---------------

Transport/parking

Parking is available at the Barry Rugby Football Club Car Park.

Getting there

This Post Office service is located approximately 0.5 miles away from the previous branch, along varied terrain.

There are local buses serving in the surrounding area.

Alternative branches

During the Coronavirus pandemic some branches may need to make changes to their opening hours

The latest available branch information can be found on our website

www.postoffice.co.uk/branch-finder

Details of the new Mobile service: Trinant

Trinant Post Office

At the Layby Outside
Trinant Community Centre
Trinant Terrace
Trinant
Newport
NP11 3JH

Services

A range of services will continue to be available.

Access

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Opening times

Wednesday	09:10 – 10:10
-----------	---------------

Transport/parking

Parking is available at the layby outside the Trinant Community Centre and roadside parking is available nearby.

Getting there

This new Mobile Post Office service is located outside the current Hosted Outreach service at the Trinant Community Centre.

Details of the new Mobile service: Cwm

Cwm Post Office

Outside Cwm Library
Cwm Library
Canning Street
Cwm
Ebbw Vale
NP23 7RW

Services

A range of services will continue to be available.

Access

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Opening times

Wednesday	12:25 – 15:25
-----------	---------------

Transport/parking

Roadside parking is available on Canning Street and nearby.

Getting there

This new Mobile Post Office service is located outside the current Hosted Outreach service at Cwm Library.

Details of the new Mobile service: Llanhilleth

Llanhilleth Post Office

At the Layby adjacent to
Llanhilleth Miners Institute
Llanhilleth
Abertillery
NP13 2JT

Services

A range of services will continue to be available.

Access

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Opening times

Friday	09:10 – 12:10
--------	---------------

Transport/parking

Roadside parking is available nearby.

Getting there

This new Mobile Post Office service is located approximately 50 metres from the current Hosted Outreach service at Llanhilleth Miners Institute.

Details of the new Mobile service: Six Bells

Six Bells Post Office

At the Car Park
Opposite Ty Ebbw Fach Cafe
Chapel Road
Six Bells
Abertillery
NP13 2ND

Services

A range of services will continue to be available.

Access

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities.

Opening times

Friday	14:10 – 16:10
--------	---------------

Transport/parking

Roadside parking is available on the nearby side streets.

Getting there

This new Mobile Post Office service is in the Car Park opposite the current Hosted Outreach service at Ty Ebbw Fach Cafe.
