

#### **Criccieth Mobile and Outreach Services**

We recently asked your views on some key areas about our plans to restore the Post Office service in the local communities. We received 2 responses, which welcomed our plans.

The Mobile replacement services at Llanbedr and Talysarn have been restored as a Hosted Outreach Post Office service.

Llanbedr Hosted Outreach service opened at Wenallt Deli and Tearooms, Llanbedr, Gwynedd, LL45 2LD

Talysarn Hosted Outreach service opened at the same previous premises at Talysarn Community Centre, Station Road, Talysarn, Caernarfon, Gwynedd, LL54 6HL

Following the temporary closure of Ffestiniog Post Office, we have restored a temporary Mobile Post Office service whilst we continue to seek a permanent solution.

At the Post Office we are continually looking to refresh our network and ensure we meet our customer needs and we have introduced a new Mobile service to the communities of Llanystumdwy and Gellilydan.

To accommodate above services, we have made some changes to the opening hours at Efailnewydd, Llanaelhaearn, Bryncir, Llithfaen, Pant Glas, Clynnogfawr, Abererch, Minffordd, Borth-y-gest, Nasareth, Llanfrothen, Garndolbenmaen, Llanllyfni, Y Fron, Rhosgadfan, Llangybi, Edern and Talsarnau.

The Postmaster from Criccieth Post Office is operating the above Mobile services and the Hosted Outreach services, and this presents the best possible solution to maintain Post Office services to the communities.

We appreciate that for some customers the opening times may be less convenient than for others and these opening times reflect customer usage which will allow us to maintain a Post Office service to the community. We will continue to review and monitor services on an on-going basis, and should customer usage increase significantly, consideration would be given to adjusting service times accordingly.

We do hope that you will enjoy using the new Post Office services.

During the Coronavirus pandemic some branches may need to make changes to their opening hours.

The latest available branch information can be found on our website www.postoffice.co.uk/branch-finder

#### Details of the new Hosted Outreach service: Llanbedr

#### Llanbedr Post Office

Wenallt Deli & Tearooms

New opening times

09:30 - 11:30

Llanbedr Gwynedd LL45 2LD

Wednesday

#### **Services**

A range of Post Office services will continue to be available. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.

## Access and facilities

There is a low step with a wide door at the entrance to the Wenallt Deli & Tearooms. A portable ramp will be available on request to assist the less abled customers.

Internally, there will be a hearing loop and space for a wheelchair.

# Transport/parking

Parking is available on the road outside the Wenallt Deli &Tearooms and nearby.

#### Route

This new Hosted Outreach Post Office service is located across the road from the previous Post Office service.

## Details of the new Hosted Outreach service: Talysarn

## **Talysarn Post Office**

Talysarn Community Centre

Station Road Talysarn Caernarfon

Gwynedd

LL54 6HL

#### Services

A range of Post Office services will continue to be available. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.

#### Access and facilities

Access is via a ramp with a handrail and a wide door at the entrance to the Talysarn Community Centre.

Internally, there will be a hearing loop and space for a wheelchair.

# New opening times

Monday	12:00 – 16:00
Tuesday	13:00 – 16:00
Wednesday	13:00 – 16:00
Thursday	13:00 – 16:00

## Transport/parking

There is a dedicated car park outside the Talysarn Community Centre.

#### Route

This new Hosted Outreach Post Office service is located at the same previous premises at Talysarn Community Centre.

#### Details of the new temporary Mobile service: Ffestiniog

**Ffestiniog Post Office** 

**Services** 

At the Car Park Off Blaenau Road A range of Post Office services will continue to be available. Customers can still collect benefits in cash using our everyday

**Ffestinioa** 

banking services or Post Office card account.

Blaenau Ffestiniog

Access and facilities

Gwynedd **LL41 4LR** 

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities. Internally, there will be a hearing loop.

New opening times

13:45 - 14:45 Monday

Transport/parking

Parking is available within the car park off Blaenau Road.

Route

This temporary Mobile Post Office service is located within 140 metres away from the previous branch, along varied terrain.

# Details of the new Mobile service: Llanystumdwy

Llanystumdwy Post Office

Services

Cae'r Ffynnon Car Park

Criccieth

Llanystumdwy

Gwynedd

1152 0SF

A range of Post Office services will continue to be available. Customers can still collect benefits in cash using our everyday

banking services or Post Office card account.

Access and facilities

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities. Internally, there will be a hearing loop.

New opening times

09:00 - 09:45 **Tuesday** 

Transport/parking

Parking is available at the Cae'r Ffynnon Car Park.

#### Details of the new Mobile service: Gellilydan

**Gellilydan Post Office** 

Services

At the Car Park Minffordd Terrace A range of Post Office services will continue to be available. Customers can still collect benefits in cash using our everyday

Gellilydan

banking services or Post Office card account.

Blaenau Ffestiniog

Access and facilities

Gwynedd LL41 4EA

There is a step into the Mobile vehicle, but an electronic tailgate is available to facilitate easy access for wheelchair users and those with disabilities. Internally, there will be a hearing loop.

New opening times

Monday 12:00 – 13:00

Transport/parking

Parking is available at the Car Park on Minffordd Terrace.

# Details of changes to existing Mobile services: Efailnewydd

Efailnewydd Mobile Service, The Car Park near Lon Boduan, Bodegroes Terrace, Efailnewydd, Pwllheli, Gwynedd, LL53 5TL

#### New opening times

Tuesday	15:05 – 16:05
Wednesday	16:15 – 17:00
Thursday	11:10 – 12:10
Friday	16:15 – 17:00

#### Details of changes to existing Mobile services: Llanaelhaearn

Llanaelhaearn Mobile Service, Layby at top end of Llanaelhaearn, OS Grid ref SH358447, Llanaelhaearn, Caernarfon, Gwynedd, LL54 5AG

#### New opening times

Tuesday	11:15 – 12:00
Thursday	14:05 – 14:50

#### Details of changes to existing Mobile services: Bryncir

Bryncir Mobile Service, Tilestop Car Park, Bryncir, Garndolbenmaen, Gwynedd, LL51 9LX

# New opening times

Tuesday	09:00 – 09:45
Thursday	16:15 – 17:00

#### Details of changes to existing Mobile services: Llithfaen

# Llithfaen Mobile Service, Y Ganolfan, Llithfaen, Pwllheli, Gwynedd, LL53 6NH

## New opening times

Tuesday	12:35 – 13:35
Wednesday	15:00 – 16:00
Thursday	12:30 – 13:30
Friday	15:15 – 16:00

# Details of changes to existing Mobile services: Pant Glas

Pant Glas Mobile Service, Next to the Chapel at Bro Nantcyll, Pant Glas, Garndolbenmaen, Gwynedd, LL51 9DJ

#### New opening times

Wednesday	11:30 – 12:15
Friday	10:15 – 11:00

## Details of changes to existing Mobile services: Clynnogfawr

Clynnogfawr Mobile Service, Clynnogfawr, Caernarfon, Gwynedd, LL54 5PB

## New opening times

Tuesday	10:15 – 11:00
Thursday	15:00 – 15:45
Friday	14:00 – 15:00

## Details of changes to existing Mobile services: Abererch

Abererch Mobile Service, Abererch Road, Abererch, Pwllheli, Gwynedd, LL53 5LS

#### New opening times

Tuesday	16:15 – 17:00
Thursday	10:10 - 10:55

# Details of changes to existing Mobile services: Minffordd

Minffordd Mobile Service, Minffordd, Penrhyndeudraeth, Gwynedd, LL48 6HG

## New opening times

Monday	15:15 – 16:00
Wednesday	09:00 - 09:45

#### Details of changes to existing Mobile services: Borth-y-gest

# Borth-y-gest Mobile Service, Borth-y-gest, Porthmadog, Gwynedd, LL49 9UB

## New opening times

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Monday	16:15 – 17:00
Wednesday	10:00 – 11:00
Friday	09:00 – 09:45

#### Details of changes to existing Mobile services: Nasareth

Nasareth Mobile Service, Nasareth, Caernarfon, Gwynedd, LL54 6DW

#### New opening times

Wednesday	12:25 – 13:10
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Details of changes to existing Mobile services: Llanfrothen

Llanfrothen Mobile Service, Outside Siop y Pentref, Llanfrothen, Penrhyndeudraeth, Gwynedd, LL48 6AX

# New opening times

Monday	11:00 – 11:45
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#### Details of changes to existing Mobile services: Garndolbenmaen

Garndolbenmaen Mobile Service, Outside Garndolbenmaen Village Hall, Garndolbenmaen, Gwynedd, LL51 9TX

#### New opening times

Monday	10:00 - 10:45

Details of changes to existing Mobile services: Llanllyfni

Llanllyfni Mobile Service, Neuadd Goffa Llanllyfni, Llanllyfni, Caernarfon, Gwynedd, LL54 6SG

New opening times

Wednesday **13:45 – 14:30** 

#### Details of changes to existing Mobile services: Y Fron

Y Fron Mobile Service, Canolfan Y Fron, Y Fron, Caernarfon, Gwynedd, LL54 7BB

## New opening times

Friday	11:25 – 12:10
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## Details of changes to existing Mobile services: Rhosgadfan

Rhosgadfan Mobile Service, Outside Capel Rhosgadfan, Rhosgadfan, Caernarfon, Gwynedd, LL54 7ET

New opening times

# Details of changes to existing Mobile services: Llangybi

Llangybi Mobile Service, Lay by Lane Troed Y Garn, Llangybi, Pwllheli, Gwynedd, LL53 6DQ New opening times

Thursday **09:00 – 09:45** 

#### Details of changes to existing Mobile services: Edern

Edern Mobile Service, Lon Gerddi, Edern, Pwllheli, Gwynedd, LL53 8YR

## New opening times

Tuesday **14:00** – **14:45** 

## Details of changes to existing Outreach services: Talsarnau

Talsarnau Outreach Service, Talsarnau Village Hall, Talsarnau, Gwynedd, LL47 6TA

## New opening times

Tuesday	09:15 – 12:45
Thursday	09:45 - 11:45