



7 March 2018

Dear Customer

Coventry Road Post Office®
Previously located at: 124 Coventry Road, Nottingham, NG6 8PS

Local Public Consultation Decision

The local public consultation on our proposal to move Coventry Road Post Office to 21 Main Street, Bulwell, Nottingham NG6 8QH, ended on 15 February 2018. After careful consideration we have decided not to proceed with the proposed move of Coventry Road Post Office to 21 Main Street, Bulwell.

During the period of local public consultation, we received 6 individual responses from customers and local representatives about our proposal, along with a petition. The main feedback centred on the return of services to the local area and related parking. This feedback helped me to understand customers' views and to make sure that all information was taken into account before finalising our plans.

As part of the consultation process, Post Office Limited meets with the independent statutory consumer watchdog, which in Great Britain is Citizens Advice and Citizens Advice Scotland, and in Northern Ireland, the Consumer Council, to review all the consultation responses and to ensure all relevant feedback is taken into account.

In making our decision we have taken into account all relevant factors including the responses we received as part of the consultation process. In line with our Code of Practice, any proposed new location would be subject to a further 6 week period of local public consultation.

This information is also available on the Post Office Consultation Hub at postofficeviews.co.uk.

This change to the Post Office network is being carried out in accordance with the Code of Practice for changes to the network, as agreed with the independent statutory consumer watchdog. A full copy of the Code of Practice is available on our website at postofficeviews.co.uk, or by contacting us at the address provided at the end of this letter.

Thank you for considering our proposal.

Yours faithfully

Suzanne Richardson
Regional Network Manager

How to contact us:

postofficeviews.co.uk

comments@postoffice.co.uk

FREEPOST Your Comments

To get this information in a different format, for example, in larger print, audio or braille please contact the Customer Helpline on 03452 66 01 15 or Textphone 03457 22 33 55.