



Burscough Bridge Post Office – Hosted Outreach Services

We asked your views on some key areas about our plans to restore the Post Office services in the local communities of Clayton Le Dale, Trawden, Catterall and Hoddlesden.

We received 3 responses which welcomed our plans and we have restored the Post Office services in Clayton Le Dale, Trawden and Catterall.

The Postmaster from Burscough Bridge Post Office who operates an Outreach service in the area has extended the Post Office services to the communities at Clayton Le Dale, Trawden and Catterall.

Salesbury Post Office service commenced on Monday 22 March 2021, and is operating from within the Salesbury Memorial Hall, Ribchester Road, Clayton Le Dale, Blackburn, BB1 9HT. This permanent Hosted Outreach Post Office service is open on Mondays between 14:15 and 16:15.

Trawden Post Office service is operating from within the Trawden Forest Community Library on Church Street, Trawden, Colne, BB8 8RU. This temporary Hosted Outreach Post Office service commenced on Monday 22 March 2021 and is open on Mondays between 09:30 and 13:30.

Unfortunately, due to unforeseen circumstances, the service at Catterall did not open as previously advised. Please accept our sincere apologies for any inconvenience caused by this delay.

We are delighted to let you know that the temporary Hosted Outreach Post Office service in Catterall opened on Thursday 29 April 2021. This service is operating, from within the Catterall Village Hall, Garstang Road, Catterall, Preston, PR3 1XN and is open on Tuesdays and Thursdays between 09:30 and 12:30.

We have continued to work to identify a solution to restore services to the local communities. Whilst we have restored the temporary Hosted Outreach Post Office services to the communities at Trawden and Catterall, we are continuing to seek a permanent solution.

We appreciate that for some customers the opening times may be less convenient than for others and these opening times reflect customer usage which will allow us to maintain a Post Office service to the communities.

We will continue to review and monitor services on an on-going basis, and should customer usage increase significantly, consideration would be given to adjusting service times accordingly.

I know that the local community will join me in welcoming this good news and hope that you and our customers will continue to use this service. We do hope that you will enjoy using the new Post Office.

Regrettably, due to operational reasons, Hoddlesden Hosted Outreach Post Office service did not open at the Hoddlesden Village Store, 20-22 Queens Square, Hoddlesden, Darwen, BB3 3NQ, as previously advised.

The provision of a Post Office service to our customers in Hoddlesden is important to us and we have been working hard to identify a solution to restore a Post Office service locally.

We will update you, when we have more information for our customers. We apologise for any inconvenience caused by the on-going temporary closure.

During the Coronavirus pandemic some branches may need to make changes to their opening hours.

The latest available branch information can be found on our website
www.postoffice.co.uk/branch-finder

Details of the new Permanent Hosted Outreach service at Salesbury:

Salesbury Post Office

Salesbury Memorial Hall
Ribchester Road
Clayton Le Dale
Blackburn
BB1 9HT

Services

A wide range of services will continue to be available. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.

Access and facilities

There are steps with a handrail and a wide door at the main front entrance to the Hall. The entrance at the rear of the Hall has level access and a wide door. A signage and bell have been installed to assist customers with wheelchairs, pushchairs and customers with mobility issues. Internally, there will be a hearing loop and space for a wheelchair.

New opening times

Monday	14:15 – 16:15
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Transport/Parking

Parking is available outside Salesbury Memorial Hall. There are local buses serving the surrounding area.

Route

This new Post Office service is located approximately 0.6 away from the previous branch, along varied terrain.

Details of the new Temporary Hosted Outreach service at Trawden:

Trawden Post Office

Trawden Forest Community Library
Church Street
Trawden
Colne
BB8 8RU

Services

A wide range of services will continue to be available. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.

Access and facilities

Access is via a ramp with handrails and a wide door at Trawden Forest Community Library. Internally, there will be a hearing loop and space for a wheelchair.

New opening times

Monday	09:30 – 13:30
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Transport/Parking

There is a car park outside the Library with dedicated marked disabled bays.

Route

This Hosted Outreach Post Office service is located at the Community Library on Church Street in Trawden.

Details of the new Temporary Hosted Outreach service at Catterall:

Catterall Post Office

Catterall Village Hall
Garstang Road
Catterall
Preston
PR3 1XN

Services

A wide range of services will continue to be available. Customers can still collect benefits in cash using our everyday banking services or Post Office card account.

Access and facilities

Access is via a ramp with handrails and a wide door at Catterall Village Hall.

Internally, there will be a hearing loop and space for a wheelchair.

New opening times

Tuesday	09:30 – 12:30
Thursday	09:30 – 12:30

Transport/Parking

There is a car park outside the Village Hall.

Route

This new Post Office service is located at the Village Hall on Garstang Road in Catterall.
