



Brockenhurst Post Office®
Welcome Stores Brockenhurst, 62 Brookley Road, Brockenhurst, SO42 7RA

Your new branch has opened

We are writing to update you about changes to the above Post Office. We asked your views on some key areas about our plans to restore the Post Office service in the local community. We received 3 responses, which welcomed the return of Post Office services to the community. We are delighted to let you know that your new branch is now open at the Welcome Stores Brockenhurst.

We are pleased to advise the Postmaster will be extending the opening hours at Brockenhurst Post Office. This change will take effect from Monday 19 October 2020 and the new Post Office opening hours will be: Monday to Saturday 07:00 – 21:00 and Sunday 08:00 – 21:00.

Access into the new premises

We are mindful of the needs of all our customers including those with mobility issues and confirm access at the entrance to the new premises is level with a wide automatic door. Internally, there is a hearing loop and space for a wheelchair.

Internal layout

We have worked closely with our new operator to make sure there is sufficient space for Post Office customers, including wheelchair users, so that they can move around the store and reach the Post Office area easily. Some internal adjustments to fixtures and fittings have been made to accommodate this.

We hope that you will enjoy using the new Post Office.

