



**Brockenhurst Post Office®**  
**Welcome Stores Brockenhurst, 62 Brookley Road, Brockenhurst, SO42 7RA**

**Your new branch has opened**

We recently asked your views on some key areas about our plans to restore the Post Office service in the local community. We received 3 responses, which welcomed the return of Post Office services to the community. We are delighted to let you know that your new branch opened on Wednesday 10 June 2020 at Welcome Stores Brockenhurst.

The initial opening hours will be Monday to Friday 09:00 – 17:30 and Saturday 09:00 – 13:00 and we are pleased to advise the new operator intends to extend the opening hours to Monday to Saturday 07:00 – 21:00 and Sunday 08:00 – 21:00 as soon as this is possible.

**Access into the new premises**

We are mindful of the needs of all our customers including those with mobility issues and confirm access at the entrance to the new premises is level with a wide automatic door. Internally, there is a hearing loop and space for a wheelchair.

**Internal layout**

We have worked closely with our new operator to make sure there is sufficient space for Post Office customers, including wheelchair users, so that they can move around the store and reach the Post Office area easily. Some internal adjustments to fixtures and fittings have been made to accommodate this.

We hope that you will enjoy using the new Post Office.

